Member Community Health Centers
Santa Clara & San Mateo Counties

Race

Asian/Pacific Islander 20%
White 39%
Multi Race 4%
Black 4%
Other/Unknown 32%
Native American/Alaskan Native 1%

Ethnicity

Unknown 4%
Hispanic 53%
Non Hispanic 43%

Income Level by FPL

<table>
<thead>
<tr>
<th>Income Level</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unknown</td>
<td>36%</td>
</tr>
<tr>
<td>200% and over</td>
<td>6%</td>
</tr>
<tr>
<td>100% - 200%</td>
<td>17%</td>
</tr>
<tr>
<td>Under 100%</td>
<td>41%</td>
</tr>
</tbody>
</table>

Payment Source

- MediCare: 4%
- Private: 5%
- Other: 6%
- MediCal: 31%
- Self Pay: 54%

Annual household “living wage” income for a family of four is: $95,204. The Federal Poverty Level is $25,100 for a family of four. Nearly HALF of families in CHP patient network make LESS than $25,100 per year.

Gender

34% Male
66% Female

Age

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-12</td>
<td>20%</td>
</tr>
<tr>
<td>13-19</td>
<td>12%</td>
</tr>
<tr>
<td>20-34</td>
<td>30%</td>
</tr>
<tr>
<td>35-64</td>
<td>30%</td>
</tr>
<tr>
<td>65+</td>
<td>8%</td>
</tr>
</tbody>
</table>
2018 Profile of Member
Community Health Centers

Mission: Advocate for affordable and accessible health services for our diverse and multicultural communities regardless of socioeconomic, ethnic, religious, or cultural background, and to support our member organizations in achieving these goals.

Member Community Health Organizations

Asian Americans for Community Involvement
Gardner Family Health Network
Indian Health Center of Santa Clara Valley
Mar Monte Community Clinic
MayView Community Health Center

North East Medical Services
Planned Parenthood Mar Monte
Ravenswood Family Health Center
RotaCare Bay Area Incorporated
School Health Clinics of Santa Clara Co.

Total Number of Community Health Centers Reporting - 10 (39 Sites)

Patient Population: 165,435
Encounters: 464,088

Priority Areas and 2018 Key Activities

Healthcare Workforce Readiness
Advocate for Equitable Healthcare Policy
Expand Access to Healthcare
Data Driven Improvement

Preventing Heart Attacks and Strokes Every Day
Evidence based population health program implemented in CHCs designed to reduce heart attacks and strokes for patients at risk of cardiovascular disease.

Patient Care Access Program
Developed to expand access to the remaining uninsured in Santa Clara County who are not eligible for MediCal.

Patient Centered Communication
Train-the-trainer workshops given to clinic leadership in this patient centered approach to communication and treatment using the C1 CARE model.

Civic Engagement Academy
Six-week workshop series created to inform CHC staff and consumer board members on history of CHCs, legislative process, communication skills, and problem solving.