

PRE-BOOKING (Prior to Custody)

Pre-Arrest Crisis Intervention (First Responders)

Efforts to standardize mental health assessments and increase CIT training for Law Enforcement Officers are under way. Deputies and correctional officers will be better equipped to both identify mental health issues and apply discretion and appropriate intervention to crises stemming from mental illness.

Pretrial Jail Diversion

There are several portals for pretrial diversion, including Deferred Entry of Judgement, the Community Accountability Program, and Specialty Courts.

Criteria: Eligibility for these diversion routes are determined by the offense committed, the offenders' capacity to make rational choices, and the discretion of court officials such as the District Attorney or Superior Court judges.

Contact: Michael Kimotsuki - (408) 918-7943
Michael.Kimotsuki@pts.sccgov.org

Offender Treatment Program

The Offender Treatment Program is a supportive case management service under SUTS that supplements substance use treatment for clients with ongoing court cases. Services provided include transportation to and from court and other appointments, linkage to employment, housing, education, mental health treatment, substance use treatment, primary healthcare services, and food/clothing.

Criteria: In order to be eligible, clients must have an ongoing court case and must be enrolled or must have completed SUTS treatment services. Clients who are receiving case management through other programs and clients who do not need additional support to meet requirements are not eligible.

Contact: Kelly Ilsley, BHSD- SUTS Health Care Program Manager II - (408)792-5648 or (408) 781-8941, kelly.ilsley@hhs.sccgov.org

Santa Clara County Adult Treatment Court (ATC)

The Santa Clara County Adult Treatment Court (ATC) programs are implemented to address the needs of individuals that present with identified mental health symptoms and diagnoses, substance use disorders, or both to ensure the unique treatment needs of each participant is met with the appropriate resources and level of care. The mission

IN-CUSTODY

Custody Health

Custody Health Services provides an array of medical and psychiatric services in custody. The program assists with medical and psychiatric stabilization, medication management, individual/group treatment, and transition planning. Discharge medication is also often available upon release.

Criteria: Inmates who have a medical condition, behavioral health condition, substance use disorder, and/or an intellectual disability.

Contact: Chris Engelstad - Chris.Engelstad@hhs.sccgov.org and Olivia Fojas - Olivia.Fojas@hhs.sccgov.org

SUTS Integrated Jail Treatment Program (STEP Program)

The SUTS transition team is comprised of clinical professionals who work with Custody Health staff and clients inside the jails to support transition from jail to the community. The services include three elements: 1) in-custody substance abuse services, 2) case management services (in and out of custody) to support transition to treatment and the community, and 3) outpatient services for inmates discharge from custody.

The team assists clients with linkages to providers, arranges appointments, secures medication, and ensures "warm handoffs" to the community. The program will also facilitate speedy access to the newly expanded outpatient and transitional housing slots.

Criteria: Potential Clients with substance abuse issues are identified by Custody Health staff or Rehabilitation Officers to voluntarily participate in the program.

Contact: Chris Barley- Family and Children Services of Silicon Valley - Program Director - (408) 292-9353

Transition Planning

of all ATC programs is to integrate substance abuse and mental health treatment with judicial supervision for the promotion of public safety, individual responsibility, ongoing recovery, and reduction of recidivism. ATC consists of a variety of specialty calendars that include :

- Veteran Treatment Court
- Parole Reentry Court
- Developmentally Disabled Court and
- Incompetent to Stand Trial (IST) Treatment Court, among others

Criteria: Eligibility is determined and referrals are made by the Superior Court, Probation or Parole, Public Defender Office and/or the Office of the District Attorney.

Contact: Court Case Managers - Vanesa Fimbres - (408) 491-4847 and Roxanna Frias - (408) 491-4732. Department 61 fax number: (408) 491-4793.

Transition Planning is meant to facilitate reentry and access to services ultimately reducing a client's risk for recidivating. Offenders can receive transition planning in custody through Custody Health or Rehabilitation Officers and out of custody through probation officers. Efforts to steadily increase capacity and enhance proactive linkage to services/resources are ongoing.

Criteria: In-custody, high risk/high need Criminal Justice Clients.

Contact: Ryan Kelsch - (408) 535-4206 ryan.kelsch@ceo.sccgov.org

REENTRY – Substance Use Treatment

SUTS Treatment

The Substance Use Treatment Services department offers a variety of treatment options for reentry clients, who can be linked to services through the Gateway phone system or through the Reentry Resource Center. SUTS provides outpatient, intensive outpatient, residential, withdrawal management, medication-assisted treatment, and Sober Living Environment (THU/SLE) support.

Contact: Gateway 1-800-488-9919

REENTRY – Supportive Housing

BHSD Criminal Justice Systems Transitional Housing Units (THU)

The Behavioral Health Services Department (BHSD) provide interim housing and other supportive services to BHSD clients who are criminal justice involved. Individuals may be referred by BHSD CJS FSP staff to three (3) THU providers. Services include: BHSD CJS dedicated shelter beds are contracted to *LifeMoves*. Services provided are interim housing and other supportive services. Length of stay is 90 days.

Criteria: Individuals with mental health and co-occurring conditions who are involved in the Criminal Justice System; individuals must be open to a BHSD FSP CJS program to be eligible for this service; must be residents of Santa Clara County.

Community Solutions has designated BHSD CJS THU beds for clients who are open to BHSD FSP CJS programs. Services are interim housing other supportive services to BHSD clients who are criminal justice involved. Length of stay is 180 days.

Criteria: Open to a BHSD FSP CJS program; individuals with serious mental health and/or co-occurring conditions; criminal justice involved; residents of Santa Clara County; may be chronically homeless or at risk of homelessness.

Rainbow Recovery has dedicated BHSD CJS THU beds for criminal justice involved individuals with serious mental health and co-occurring conditions; must be open to BHSD FSP CJS programs to be eligible for these beds. Services include interim housing and other supportive services. Length of stay is 180 days.

Criteria: Individuals served must have serious mental health and/or co-occurring

REENTRY RESOURCE CENTER SERVICES

Behavioral Health Team

The Behavioral Health Team at the Reentry Resource Center (RRC) is one of the primary screening and referral portals to clinical treatment for reentry clients. The team functions as a gateway to behavioral health services and links clients to Substance Use Treatment Services (SUTS) and Mental Health treatment, as well as other reentry services.

Criteria: : Santa Clara County adult Criminal Justice clients

Contact: Behavioral Health at RRC Main Line - (408) 535-4280

Medical Mobile Unit (MMU)

Clients can access the Ambulatory Care MMU at the Reentry Resource Center. The MMU provides basic medical and psychiatric services, as well as prescriptions and some medication. MMU staff and community health workers assist clients in securing appointments for any health-based services the MMU is not equipped to provide. The MMU collaborates with the Office of the Sheriff, Custody Health, and Probation to facilitate transition planning.

Criteria: Santa Clara County adult Criminal Justice clients

Contact: MMU Unit phone number - (408) 316-7902

Social Service Agency

conditions; be open to a BHSD FSP CJS program; criminal justice involved adults; residents of Santa Clara County.

Contact: Rebeca Lemus, SCC BHSD Criminal Justice Systems, Senior Mental Health Program Specialist - (408) 885-3210, Rebeca.Lemus@hhs.sccgov.org

OSH: Permanent Supportive Housing(PSH) Jail Diversion Program

The Office of Supportive Housing (OSH) provides permanent housing for both reentry clients and SMI clients in general. Clients can be linked to these services through the **Department 61 and Behavioral Health Treatment Court clinicians screen for eligibility before referring to the service provider.**

Criteria: Chronically Homeless (HUD definition) and diagnosed with SMI.

Contact: Soo Jung-Soo.Jung@hhs.sccgov.org (PSH and Jail Diversion programs) or
Melody Boykins-Melody.Boykins@communitysolutions.org (for client specific questions)

OSH: Reentry Housing Programs

Homelessness prevention (HP) programs stop homelessness before it starts by providing financial assistance and services to prevent families and individuals from losing their housing. Assistance may be one-time or for a short period.

Criteria : Reentry Resource Center clients

Reentry Rapid Rehousing Program provides short-term financial assistance and support (6 to 12 months, on average) to quickly re-house homeless households in their own independent housing. The goal is to quickly move households out of homelessness and back into permanent housing, providing the lightest level of service necessary to assist the household.

Criteria : Referral from Community Queue, Category 1 homeless, score within RRH range, Reentry Resource Center clients

Contact: Mona Guerrero, Program Manager - (408) 535-4257
Mona.Guerrero@hhs.sccgov.org

Social Service Agency

Speedy access to benefits such as general assistance, CalFresh (food stamp) and Medi-Cal can be essential for streamlined and successful reentry. The Social Services Agency has an office at the RRC that assists clients with applying for these benefits.

Criteria: Eligibility will be determined at intake appointment.

Contact Information: SSA Front Desk phone number - (408) 792-1880
RRC EW Supervisor Melissa Garcia- (408) 792-1819

Faith-Based Reentry Program (FBRP)

FBRP assists clients with a wide variety of services and resources, as well as faith-based support and spiritual wellness. Clients can receive wrap-around services through case management or one-touch service linkage. Services include: job skills development, recovery/substance abuse programs, assistance with rental deposits, temporary housing referrals, family reunification, child care, counseling, anger management, educational support, computer literacy development, benefits and health care assistance, assistance obtaining a CA identification card/driver's license, and mentoring programs.

Criteria: Santa Clara County adult Criminal Justice clients referred by FBRP staff at the Reentry Resource Center.

Contact: Rebecca Cardenaz - (408) 535-4274
Rebecca.Cardenaz@hhs.sccgov.org

REENTRY: Mental Health Treatment

Behavioral Health Services Department (BHSD) Criminal Justice Systems (CJS) Full Service Partnership (FSP)

The BHSD FSP CJS programs are carried out through a variety of contracts with Community Based Organizations (CBOs). Individuals who are high-risk and high level need, frequent users of involuntary care . These programs offer intensive, comprehensive outpatient services, which include mental health treatment (individual and group therapy), medication support services, crisis intervention, and case management services. Clients must be referred by BHSD Treatment Court and the BHSD RRC. Slots are available across the three types of programs: CDCR, AB109, and MHSA.

Criteria: Criminal justice involved individuals with serious mental health and/or co-occurring conditions; residents of Santa Clara County; must meet Medi-Cal medical necessity criteria; have Medi-Cal based in Santa Clara County or be uninsured; have three or more hospital admission within last year; histories of hospitalizations, institutionalization, poor adherence with medication treatment, and difficulties in participating in structured activities.

Contact: Rebeca Lemus, SCC BHSD CJS, Senior Mental Health Program Specialist -(408) 885-3210

BHSD CJS Aftercare Program

The intent of the BHSD CJS Aftercare program is to provide behavioral health services to higher functioning criminal justice involved individuals with mental health & co-occurring conditions. Individuals served would be nearing graduation or have graduated from the criminal justice system within the last six months but continue to require behavioral health services. Services are aimed at reintegrating clients into the community and reducing recidivism and include: mental health treatment, case management services, medication support services and crisis intervention.

Criteria: Criminal justice involved clients with serious mental health and/or co-occurring conditions; adults and older adults who are residents of Santa Clara County. Individuals must meet Medi-Cal medical necessity, have Medi-Cal in Santa Clara County or be uninsured. Individuals are referred by the BHSD Treatment Court staff and BHSD RRC.

Contact: Rebeca Lemus, SCC BHSD CJS, Senior Mental Health Program Specialist - (408) 885-3210

Evan's Lane Outpatient & Residential

The Evans Lane Wellness and Recovery Center has outpatient and residential programs dedicated to serving adults diagnosed with severe mental health and co-occurring (mental health and drug & alcohol) conditions who are involved with the criminal justice system. The program works in collaboration with the Santa Clara County Superior Court, the Santa Clara County Adult Probation Department, and the California Department of Corrections and Rehabilitation.

There are currently 150 outpatient slots and 56 residential slots.

Criteria: Criminal Justice client must have a mental health diagnosis; be residents of Santa Clara County; meet Medi-Cal necessity; have Medi-Cal assigned to Santa Clara County.

Contact: Victoria Cisneros, Senior Mental Health Program Manager, (408) 702-2207

Contact: Victoria Garrison, Senior Mental Health Program Manager - (408) 793-2307

BHSD CJS Crisis Residential

BHSD CJS Crisis Residential Services is an alternative to acute psychiatric units and locked psychiatric treatment facilities for criminal justice involved individuals who would otherwise require hospitalization, and do not have medical complications requiring nursing care. This program is a 24 hour crisis residential treatment. Service activities include mental health services such as individual and group therapy, case management, crisis intervention, and medication support. Individuals served must be referred by the BHSD CJS Division, BHSD Re-Entry Resource Center, BHSD Treatment Court.

Criteria: Individuals served must be high risk, criminal justice involved adults and older adults who do not require nursing care services and who have severe mental health and co-occurring (mental health and substance use) conditions; be residents of Santa Clara County; have Medi-Cal benefits in Santa Clara County or be uninsured.

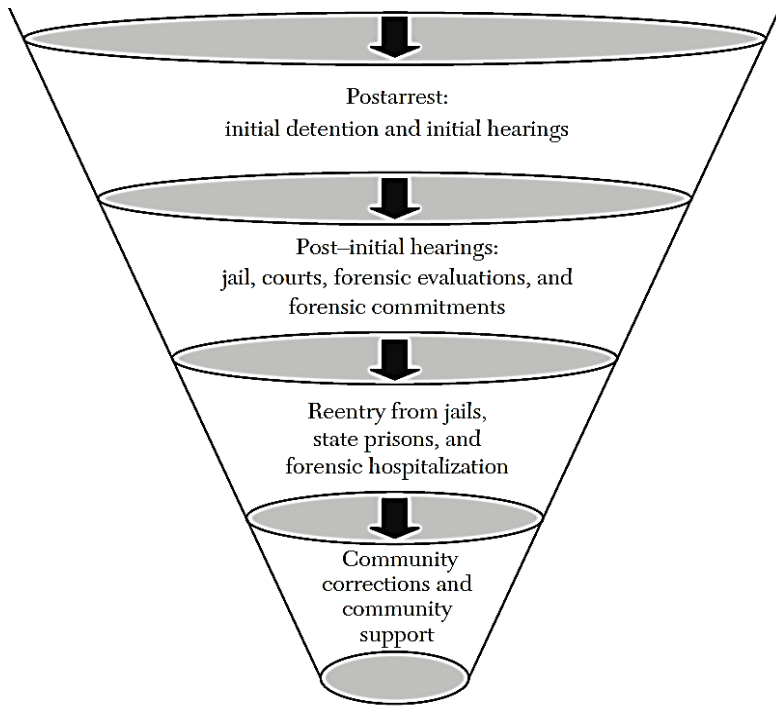
Contact: Rebeca Lemus, SCC BHSD CJS, Senior Mental Health Program Specialist - (408) 885-3210

JAIL DIVERSION & REENTRY SERVICES:

RESOURCE PORTALS FOR OFFENDERS WITH A MENTAL HEALTH ILLNESS AND/OR SUBSTANCE USE DISORDER

Best clinical practices: the ultimate intercept

Law enforcement and emergency services



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