Santa Clara County
Serve ★ Empower ★ Transform
CalWORKs Resource Guide
2017-2018

Making A Difference Through People, Service and Performance
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**VISION:** Serve ★ Empower ★ Transform

The CalWORKs Resource Guide is distributed to current and former CalWORKs clients as well as the community. To submit new, update and add information contact: Cecilia Núñez-Massara (408) 755-7742 cecilia.nunez-massara@ssa.sccgov.org

Santa Clara County Social Services Agency Mission Statement: The mission of the Social Services Agency is to provide resources and opportunities in a culturally responsive manner in order to enhance the quality of life in our community by protecting, educating, and empowering individuals and families.

www.sccgov.org
EMERGENCY ASSISTANCE NETWORK OF SANTA CLARA COUNTY

ABOUT THE NETWORK
Everyone experiences emergencies from time to time. For some Silicon Valley residents, however, each day is a struggle for financial stability and independence. When an emergency hits, they need somewhere to turn for help. The goal is to stabilize individuals and families during times of trouble and help them return to self-sufficiency.

ELIGIBILITY
Income eligibility guidelines related to Low and Very Low Income. Strict Criteria for rental assistance is followed. Direct financial assistance for different needs provided.

PARTICIPATING POLICE DEPARTMENTS
Gilroy ----------- (408) 846-0300
Morgan Hill --- (408) 779-2101
Milpitas ------- (408) 586-2400
Mt. View ------ (650) 903-6395
San Jose ----- (408) 277-8900
Santa Clara --- (408) 615-4700

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<th>Community Services Agency of Mt. View &amp; Los Altos</th>
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<tr>
<td>204 Stierlin Road Mountain View, CA 94043 (650) 968-0836</td>
<td>1381 S. 1st Street San Jose, CA 95110 (408) 278-2160</td>
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<tr>
<td>94022 94024 94035 94040 94041 94043</td>
<td>95008 95110 95111 95112 95113, 95116 95117 95118 95120 95123 95124 95125 95126 95128 95136</td>
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<tr>
<td>St. Joseph’s Family Center 7950 Church Street, Suite A Gilroy, CA 95020 (408) 842-6662</td>
<td>Sunnyvale Community Services 725 Kifer Road Sunnyvale, CA 94086 (408) 738-4321</td>
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<tr>
<td>95020 95046</td>
<td>94085 94086 94087 94089 95002</td>
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<tr>
<td>Sunnyvale Community Services</td>
<td>West Valley Community Services 10104 Vista Drive Cupertino, CA 95014 (408) 255-8065</td>
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<tr>
<td>725 Kifer Road Sunnyvale, CA 94086 (408) 738-4321</td>
<td>95014 95030 95032 95033 95044 95070 95129 95130</td>
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<td>95035 95131 95133 95134</td>
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<tr>
<td>LifeMoves Georgia Travis House 260 Commercial Street San Jose, CA 95112 (408) 271-1630</td>
<td>LifeMoves Opportunity Center 33 Encina Avenue Palo Alto, CA 94301 (650) 853-8672</td>
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<tr>
<td>95035 95131 95133 95134</td>
<td>94301 94303 94304 94305 94306</td>
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<tr>
<td>LifeMoves Georgia Travis House 260 Commercial Street San Jose, CA 95112 (408) 271-1630</td>
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<td>95035 95131 95133 95134</td>
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<tr>
<td>Salvation Army 359 N 4th Street San Jose, CA 95112 (408) 282-1165</td>
<td>Salvation Army 3090 Homestead Road Santa Clara, CA 95051 (408) 247-4588</td>
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<td>95037 95112 95119 95121 95122 95127 95132 95135 95137 95138 95139 95148</td>
<td>9050 95051 95054</td>
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**MyBenefitsCalWIN**  
www.MyBenefitsCalWIN.org

### APPLY ONLINE FOR
- Cash Aid (CalWORKs)
- Food Assistance (CalFresh)
- Medi-Cal & Health Care Programs
- Refugee Assistance

### LANGUAGES
English, Spanish, Chinese & Russian

**MyBenefitsCalWIN Mobile Application**
- Available 24/7
- Eliminates travel & office hours to simplify & speed up the application process

**24-HR AUTOMATED INFORMATION LINE**
1-877-96 BENEFITS  
or 1-877-962-3633

### INFORMATION
- Apply for Benefits
- Office Locations/Hours
- EBT/Medical Cards
- Case Status
- Programs Offered
- How to Report Abuse

## MY BENEFITS CALWIN ON-LINE APPLICATION / PORTAL

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<th>CREATE A MYBENEFITS CALWIN ACCOUNT</th>
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<td>Check Benefits Status, Amount and Date Available</td>
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<td>Contact: Case Manager by E-mail</td>
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<td>Review Up to 6-Months of Case History</td>
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<td>View EBT (Electronic Benefit Transfer) Balance and Up to 30 Days of History</td>
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<td>New Sign In or Create Account Button</td>
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<td>Sign Up for E-NOAS (Electronic Notices of Action)</td>
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![MyBenefitsCalWIN Mobile Application](image)

Announcements: SNAP phone scam alert! Do not respond to calls from SNAP toll-free information hotline number: 1-800-222-5689. This number is not affiliated with SNAP or EBT. Use MyBenefitsCalWIN to check benefits status, amount and date available. Submit periodic reports: Semi-Annual (SAR-7), Mid-Year Status Report (MSR). Use Navigation Bar to display list of community based organizations.

Welcome, this website is a fast easy way for California residents to learn about and apply for medical, food, and cash assistance programs. MyBenefitsCalWIN also provides ongoing access to secure and private benefit information. Select topic below to get started or sign in to your account.

For additional information, click on the Help icon on the home page.

On-line Services
- Check your case status and benefit amount
- EBT Balance and Transfers
- See if you are eligible for other assistance programs
- Apply for benefits or continue an application
- Submit your reports or renew your benefits
- Submit documents
- Request a replacement Medi-Cal Benefit Issuance Card

Get More Information About Available Programs
- Covered California
- Health Insurance
- Cash Aid Options
- Food Assistance
- Medical Services

MYBENEFITSCALWIN MOBILE APPLICATION

Provides an overview of the four primary programs:
- Cash Aid (CalWORKs)
- Food Assistance (CalFresh)
- Medi-Cal/Health Care Programs
- General Assistance

- Find CalWORKs County Offices via GPS, Zip Code and Select Location
- Provides Disaster Assistance
- Check Eligibility
- Apply for MyBenefitsCalWIN

Once request has been submitted, Applicant may also submit verifications by Selecting the Verification Type and Take a Picture of the Verification Using the Mobile phone camera.

INFORMATION INTAKE AND CONTINUING CASES

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<td>CalWORKs, CalFresh &amp; Medi-Cal</td>
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<tr>
<td>1867 Senter Rd., SJ (408) 758-3800</td>
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<tr>
<td>North County District Office</td>
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<tr>
<td>1330 W. Middlefield Rd., Mt View, (650) 988-6200</td>
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<td>South County District Office</td>
<td></td>
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<tr>
<td>379 Tomkins Rd., Gilroy, (408)758-3300</td>
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<td>General Assistance (GA)</td>
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<td>1919 Senter Rd., SJ, (408) 758-3106</td>
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<td>South County District Office</td>
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<td>379 Tomkins Rd., Gilroy, (408) 758-3300</td>
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<td>South County District Office</td>
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<td>379 Tomkins Rd., Gilroy, (408) 758-3300</td>
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<td>CALL CENTER ONLY (408) 758-3600</td>
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GLOSSARY OF TERMS

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<td>BIC</td>
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<td>California Work Opportunity and Responsibility to Kids Program</td>
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<td>California Welfare-to-Work Program</td>
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SANTA CLARA COUNTY SOCIAL SERVICES AGENCY
DEPARTMENT OF EMPLOYMENT AND BENEFIT SERVICES
Santa Clara County Social Services Agency’s Department of Employment and Benefits Services invites you to join the conversation by following, liking, sharing and tweeting using all of our social media outlets!

Get notification on upcoming reports due, most up-to-date information on our programs; learn about policies & changes and disaster relief efforts.

FOLLOW US ON FACEBOOK, TWITTER, INSTAGRAM AND YOUTUBE!

- Follow us on Facebook, Twitter, and Instagram: @scssadebs
- Find our videos on YouTube: Santa Clara County Social Services Agency—DEBS
- Online Application: MyBenefitsCalWIN.org
- Mobile App: My Benefits CalWIN
- Visit our website: https://www.sccgov.org/sites/ssa/debs/Pages/debs.aspx

STAY CONNECTED, COMMUNICATE, AND INTERACT WITH US!
EVERYDAY NEEDS AND IN TIMES OF CRISIS, HELP STARTS HERE:
DIAL 2-1-1

2-1-1 is a free and confidential, 3-digit phone number and service that provides access to critical community programs and services. 2-1-1 can be accessed by phone or computer. A toll-free call to 2-1-1 connects you to a community resource specialist who can put you in touch with local organizations that provide critical services that can improve and save lives. You’ll find information about:

- supplemental food and nutrition programs
- shelter and housing options and utilities assistance
- emergency information and disaster relief
- employment and education opportunities
- services for veterans
- health care, vaccination and health epidemic information
- addiction prevention and rehabilitation programs
- reentry help for ex-offenders
- support groups for individuals with mental illnesses or special needs
- a safe, confidential path out of physical and/or emotional domestic abuse

Whether in times of natural disaster or personal crisis, 2-1-1 is committed to being the first, most essential resource to anyone who needs help.

United Way Bay Area partners with the IRS, churches, nonprofits, schools, and other organizations to provide tax help to local low-income individuals and families (those with an income of $55,000 or less).

Contact United Way Silicon Valley: The EKS (Earn It! Keep It! Save It!) Coalition of Santa Clara County strives to help people save money by offering free tax filing through the VITA program (Volunteer Income Tax Assistance).

During the tax season, a list of free VITA sites within Santa Clara County is kept up-to-date at www.211scc.org. The site listing has information about VITA locations, days/hours of operation, and language capabilities. People can also dial 2-1-1 (in January) to speak with a specialist who can connect to a site that is closest to them.

Taxpayer should bring the following items with them to the tax site:
- State issued Photo ID,
- Physical Social Security or ITIN cards for self, spouse, and any dependents,
- Any tax forms received (W2s, 1099s, 1098s, and so on), and
- Copy of last year’s federal and state tax return, if you filed last year.

INTERESTED IN BECOMING AN IRS-CERTIFIED TAX VOLUNTEER?

eks@uwsv.org
The California Family Economic Self-Sufficiency Standard (Self-Sufficiency Standard), quantifies the costs of basic needs for California’s working families. Many policymakers, advocates, services providers, foundations, and families use the Self-Sufficiency Standard to make informed decisions on working family issues. It measures the minimum income necessary to cover all of a non-elderly (under 65 years old) and non-disabled individual or family’s basic expenses - housing, food, child care, health care, transportation, and taxes - without public or private assistance. The California Self-Sufficiency Standard is available for all 58 counties across the state. This tool allows you to look up the Self-Sufficiency Standard for a specific county and household type in California.

WEBSITE
www.insightcced.org

Bay Area Legal Aid provides free civil legal assistance to low-income communities throughout the Bay Area in the areas of:

**Housing**
- Landlord-tenant issues,
- Foreclosures,
- Unlawful evictions, and
- Housing discrimination.

**Economic Justice**
- CalWORKs,
- General Assistance,
- SSI,
- CalFresh, and
- Consumer Law Matters.

**Consumer Law**
- Domestic violence, and
- DV-related Immigration Matters.

**Immigration-related matters – Health Care Access**
- Medi-Cal,
- Denti-Cal,
- IHSS,
- Affordable Care Act, and
- Covered California.

**Youth Justice**
- Foster Care,
- Homeless Youth, and
- Education Advocacy for Re-entering Youth.
SUPPORT RESOURCES
The following organizations are available to assist you and your family!

Looking for a Job? JOBLINK can help you!

FREE SERVICES
Informative Workshops  Resume Preparation
Job Coaching/Search  Personalized Voicemail
Email Set Up  Job Referrals
Mock Interviewing  Interview Preparation
Clothing for Interviews/Work  Use of Internet
On-Site Recruiting/Workshops  Use of Phones, Copiers, Fax and Computers

MANDATORY JOB SEARCH WORKSHOPS
English on Wednesday, 9:00 a.m. – NOON  Spanish on Thursday, 9:00 a.m. – NOON

COMPUTER CLASSES
Every Thursday from 2:00 – 4:00 p.m.

CRISIS LINE: (408) 850-6125
A contact line for anyone experiencing depression, anxiety, grief, loneliness, parental stress, or general hard times. Callers receive supportive listening, crisis intervention, information and referral.

ANTI-HATE HOTLINE: (408) 279-0111
A service, for listening, reporting and follow-up of incidences of discrimination and hate crimes.

24-7 LINE FOR YOUTH: (888) 247-7717
A free hotline for youth ages 7-24, providing supportive listening, crisis intervention, and information and referrals. Youth may call the line ANYTIME FOR ANY REASON.

CENTRE CARES HOTLINE: (408) 850-6179
A hotline for people infected or affected by HIV/AIDS. Anyone whose life has been touched by HIV/AIDS can call the line for supportive listening, crisis intervention, and information and referrals.

The Washoe Native TANF Program (WNTP) provides temporary aid and supportive services to Native American families that are at risk of welfare dependency. The program focuses on providing services that strengthen families, prepare workers for jobs and encourage participants to achieve financial self-sufficiency and healthy-interdependence.

ELIGIBILITY
• Low-income families or caretaker relatives with at least one qualifying child under the age of 18.
• The gross monthly family income cannot exceed 200% of the WNTP monthly family income limits.

LANGUAGES
English and Spanish

WEBSITE
www.washoetribe.us
Are gang related tattoos preventing you from getting a job or moving forward in life? If you meet the criteria and are interested in removing your gang related tattoos please call the Clean Slate Office.

**CRITERIA**
- Must be a San José resident
- Must be between the ages of 14 and 25
- Must live a gang free lifestyle
- Tattoos must be on hands, wrists, neck or face

**REQUIREMENTS**
- Must complete 30 hours of community service
- Must be working or going to school and/or must enroll in a job readiness or vocational program
- Must commit to program by attending weekly life skill group workshops for seven (7) weeks
- Must graduate
- Tattoo removal begins after three (3) month program and community service hours are completed

Get your record cleared; obtain free legal services to clear non-violent misdemeanor(s) and/or felony committed in Santa Clara County.

**ELIGIBILITY**
Current CalWORKs participants, former CalWORKs clients who have received aid within the past 12 months.

**HOURS OF OPERATION**
Monday – Friday, 8:00 a.m. to 5:00 p.m.

**LANGUAGE CAPACITIES**
English, Spanish, Vietnamese
To overcome any language barriers, the Public Defender’s Office has access to interpreters who speak virtually any language.

The Transit Assistant Program (TAP) provides discounted transportation passes to eligible Santa Clara County residents to assist in affording public transportation necessary for job search, going to work, attending school and seeking medical care.

Passes are distributed using electronic card through the Clipper regional fare collection program. (See page 38 for information on the Clipper Program)

**TAP focuses on low-income residents at or below the 200% Federal Poverty Level:**

<table>
<thead>
<tr>
<th>Family Size</th>
<th>Monthly Income</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$2,010</td>
</tr>
<tr>
<td>2</td>
<td>$2,707</td>
</tr>
<tr>
<td>3</td>
<td>$3,403</td>
</tr>
<tr>
<td>4</td>
<td>$4,100</td>
</tr>
</tbody>
</table>

*Add $697 for each additional family member*
Sunday Friends empowers families to break the generational cycle of poverty by fostering positive developmental in children while educating and guiding parents to support their children’s life success.

**PROGRAMS**
- Building Community
- Giving Back
- Financial Literacy
- Promoting Academics
- Computer Education
- English Fluency
- Nutrition & Health
- Parenting Effectiveness
- Life Skills

**SUNDAY FRIENDS SUCCEDDS BECAUSE**
We respect the children and parents who choose to join us, honoring their good intentions and their obvious as well as hidden talents.

Programs involve children and parents together. Family members support each other in applying new attitudes and work styles to their lives.

Children and parents experience the satisfaction that comes from meeting their needs through successful work efforts and through the contributions they make to their community.

Community Action Agency offers NON-EMERGENCY energy bill payment program to assist low-income families in Santa Clara County.

This program is available once per calendar year.

**QUALIFICATIONS**
Call 1-866-205-2388, leave a message with your mailing address to request an application.

- Mail verification of household income (W-2, tax return, paycheck stub)
- Energy bill must match the address of the applicant
- Meet household size and income.

**WEATHERIZATION ASSISTANCE PROGRAM COMMUNITY ACTION**
This program enables low-income families to permanently reduce their energy bill by making homes more energy efficient. For applications call 1-866-205-2388 and leave a message.

**CONTACTS & LOCATION**
673 E. Brokaw Road, San Jose, CA 95112 (408) 920-3953

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**WITH INTERNET ESSENTIALS FROM COMCAST, YOUR FAMILY CAN**
- Do homework
- Get online tutoring
- Type book reports
- Take online classes
- Email teachers
- Research colleges

**ELIGIBILITY CRITERIA**
- Located where Comcast offers Internet service,
- At least one child eligible to participate in the National School Lunch Program,
- No subscription to Comcast Internet service within the last 90 days, and
- No overdue Comcast bill or unreturned equipment.

Enrolled families may also purchase a low-cost computer, and anyone can access the free online Learning Center, with a library of videos and other resources that help create a safe, secure and fun online experience for the family.
SUPPORT RESOURCES
The following organizations are available to assist you and your family!

THE HEALTH TRUST FAMILY RESOURCE CENTERS (FRCs)
BLACKFORD & CATHOLIC CHARITIES
LOCATION
46 Race Street
San Jose, CA  95128
(408) 380-8600
HOURS
M–W,  9:00 a.m. – 5:00 p.m.

SJB CHILD DEVELOPMENT CENTERS
LOCATION
1400 Parkmoor Ave., Ste. 220
San Jose, CA  95126
HOURS
M-TH,  8:00 a.m. – 5:00 p.m.
Friday by Appointment Only

GO KIDS, INC./ ESTRELLA FAMILY SERVICES
Nonprofit agencies that envision communities where every child has the support they need to reach their greatest potential. Children and families lives are enhanced through the delivery of comprehensive child development services and community involvement. Best practices models are used with the administration and management of the agency and its employees, high accounting standards with fiscal accountability and accreditation based on “best practices” for all programs within the three service department.

LOCATION
885 Moro Drive
Gilroy, CA  95020
CONTACT
(408) 843-9000

THE WEST SAN JOSE FAMILY RESOURCE CENTERS provide programs that are designed for children under the age of six (6) and their families that promote healthy development. This includes early education programs that nurture growth and development, social/emotional development, and early literacy skills to help prepare children for kindergarten. The Center offers free parenting seminars to promote positive parenting skills, the importance of early literacy and parent leadership and advocacy skills.

The Center also provides Family Wellness Programs:
- Zumba for Kids
- Family Yoga
- Tumbling

The classes are fee based, which are reinvested into programs and services offered at FRCs.

Adult Zumba classes are also available for minimal fees and Yoga classes by donations.

WEBSITE:  WWW.Facebook.com/westsanjoseFRCs

SJB provides subsidized child development services for children 18 months to 12 years. The agency has two toddler locations, five preschool locations and three before and after school locations. Summer school age programs are offered for school age children that include weekly fieldtrips.

E-MAIL
enrollment@sjbcdc.org

WEBSITE
www.sjbcdc.org

Year Up is a free one-year intensive training and internship program that prepares young adults for successful careers in technology and business operations. Trainees also earn monthly stipends as well as college credits. We are located at Downtown San Jose and program starts every March and September.

WHO CAN APPLY?: 18-24 years of age, have a H.S. Diploma or GED, legal right to work in the U.S. (including DACA) and have not attained a Bachelor’s Degree or higher.

HOW TO APPLY?: Begin application process by completing an Interest Form which you can find at: www.yearup.org/apply.

CALL OR TEXT: (408) 824-3061.  WEBSITE:  www.yearup.org

Year Up is a free one-year intensive training and internship program that prepares young adults for successful careers in technology and business operations. Trainees also earn monthly stipends as well as college credits. We are located at Downtown San Jose and program starts every March and September.

WHO CAN APPLY?: 18-24 years of age, have a H.S. Diploma or GED, legal right to work in the U.S. (including DACA) and have not attained a Bachelor’s Degree or higher.

HOW TO APPLY?: Begin application process by completing an Interest Form which you can find at: www.yearup.org/apply.

CALL OR TEXT: (408) 824-3061.  WEBSITE:  www.yearup.org

HOURS:  M–F, 8:30 a.m. – 5:00 p.m.  LANGUAGES:  English and Spanish

SJB provides subsidized child development services for children 18 months to 12 years. The agency has two toddler locations, five preschool locations and three before and after school locations. Summer school age programs are offered for school age children that include weekly fieldtrips.

E-MAIL
enrollment@sjbcdc.org

WEBSITE
www.sjbcdc.org

Language
Spanish, Vietnamese and Chinese
DRESS FOR SUCCESS SAN JOSE

LOCATION
560 Valley Way
Milpitas, CA 95035
(408) 935-8299

CONTACT
Rebecca LaPierre
Program Coordinator
(408) 935-8299
rebecca@dfssanjose.org

Dress for Success San Jose provides women professional attire for job interviews including suit, blouse, handbag, jewelry and shoes.

As a two part program at no costs to clients, Dress for Success San Jose consists of a Suiting Program and an Employment Retention Program, known as the Professional Women’s Group, in order to help women gain self-sufficiency.

Services for those individuals that are participating in job-training or internship programs are also available.

Volunteer interns are being recruited to serve 10 hours per week in the Milpitas office.

WEBSITE
www.dressforsuccess.org/sanjose

LENDERS FOR COMMUNITY DEVELOPMENT (LCD): is a non-profit lender to low-income businesses located in Alameda, San Francisco, San Mateo, and/or Santa Clara Counties.

LCD CAN HELP BY
• Lending money to start or grow a business,
• Provide free, one-on-one business consulting,
• Refer to other agencies that help small business, and
• Help establish good credit.

LCD LOANS OFFER
• Competitive rates,
• Little or no collateral,
• A simple repayment process,
• Straightforward loan terms, and
• Quality service.

Home Energy Assistance Program (HEAP): is 100% free of cost to homeowners and renters including residents of mobile homes.

This program helps income-eligible families with a credit on their energy bill. Weatherizing your home could help lower your energy usage and utility bill.

You may qualify for HEAP & FREE Weatherization services if your monthly household gross income is less than the income guidelines.

ASSISTANCE IS OFFERED FOR
• Windows • Doors • Furnaces • Water Heater • Smoke Alarms
• Insulation • Porch Lamps • Weather Strippers • Refrigerators
• Much More
SUPPORT RESOURCES
The following organizations are available to assist you and your family!

CHILDREN DENTAL CENTER OF SAN JOSE
1153 S. King Road
San Jose, CA 95122
(Tropicana Shopping Center)
(408) 240-0250

HOURS
M – F, 8:00 a.m. – 5:00 p.m.

WEBSITES
www.healthtrust.com
www.childrensdentalgroup.com

CHILDREN DENTAL CENTER OF SUNNYVALE
897 West El Camino Real
Sunnyvale, CA 94087
(Between Mary and Mathilda Avenues)
(408) 701-5882

HOURS
M – F, 8:00 a.m. – 5:00 p.m.

WEBSITES
www.healthtrust.com
www.childrensdentalgroup.com

THE FAMILY
SELF-SUFFICIENCY PROGRAM
Housing Authority of the County of Santa Clara
505 W. Julian Street
San Jose, CA 95110
(408) 275-8770

CURRENT SECTION 8 TENANTS
You may qualify for a free savings account. Call to find out more! This program is voluntary and does not affect your eligibility for continued assistance under the Housing Choice Voucher Program.

LOCAL, STATE AND NATIONAL RESOURCES FOR IMMIGRANTS
Immigrantinfo.org
Administered by Franci Collins & Cristal Verde
www.cristalverde.com
lakshmi@cristalverde.com

RESOURCES
For students, teachers, immigrants, advocates and policy-makers.

INTERACTIVE DATABASE
Listing of hundreds of ESL classes at more than 100 sites in Santa Clara County.

RESOURCES FOR IMMIGRANTS
Links to local, state and national resources for immigrants and their advocates.

EVENTS PAGE
Current Santa Clara County events. Information on relevant topics.
SUPPORT RESOURCES
The following organizations are available to assist you and your family!

**CALIFORNIA ALTERNATIVE RATES FOR ENERGY (CARE)**

**CONTACT INFORMATION**
1-866-PGE-CARE
(743-2273)

**PHOENIX DATA CENTER**

**ADDRESS**
P.O. Box 1713
Los Gatos, CA 95031

**WEBSITE**
phoenix.pointinspace.com

**WORKING PARTNERSHIPS, USA**
Union Community Resources

**LOCATION**
2102 Almaden Rd., Suite 112
San Jose, CA 95125
(408) 809-2120

**EAST SAN JOSE COMMUNITY LAW CENTER**

**LOCATION**
1030 The Alameda
San Jose, CA 95126
(408) 288-7030

**RESOURCES TO EMPOWER FATHERS & MEN IN SANTA CLARA COUNTY**

www.sccfatherhood.org
help@fatherhood.org
(408) 641-1DAD
(408) 641-1323

Provides a 20% discount on monthly energy gas and electric rates to income-qualified households, certain nonprofit organizations and facilities housing agricultural employees. Recipients are also exempt from the recent 9% electric rate increase.

**ELIGIBILITY**
Household income must be verified.

To learn more about CARE and to download an application, please call or visit the CARE website at www.pge.com/care.

**CONNECTING THOSE IN NEED WITH THOSE WHO HELP**

Provides links to free and low-income services offered throughout Santa Clara County and neighboring communities.

**SERVICES INCLUDE**
- Details on how to qualify for assistance.
- Information regarding assistance with meals, groceries, shelter, healthcare, legal, transportation and senior assistance.
- Provides translation in Spanish and Chinese.

This program provides one-time emergency assistance for rent, medical bills, and similar urgent needs to Silicon Valley Union workers and families.

**ELIGIBILITY**
Santa Clara County Union Members

**LANGUAGE CAPABILITIES**
English and Spanish

**AREAS SERVED**
Santa Clara County

**HOURS**
9:00 a.m. – 6:00 p.m.

East San Jose Community Law Center offers **Legal Clinics** that advise low-income individuals with specific questions/concerns on a one-on-one basis in immigration, workers’ compensation, small business, workers’ rights, consumer and debtors’ rights. Call to schedule a clinic appointment.

**ELIGIBILITY**
Low-income families

The Santa Clara County Fatherhood/Male Involvement Collaborative(SCCFMIC) represents a large group of community resources committed to supporting healthy fatherhood and male involvement for the benefit of children. SCCFMIC encourages development of programs and services that help fathers and males become positive influences in their children’s and family lives.

**ONE STOP RESOURCES:** Job Training, Education, Legal Assistance, Employment, Health/ Dental Care, Mental Health, Credit Counseling, Child Support, Probation/ Re-Entry, Criminal Records, Temp/ Perm Housing, Drug Dependency, Child Care, Family Support.
SUPPORT RESOURCES
The following organizations are available to assist you and your family!

GILROY LIBRARY
SANTA CLARA COUNTY LIBRARY

CONTACT
(408) 842–8207

WEBSITE
http://www.sccl.org/

HOURS
M–W, 1:00 – 9:00 p.m.
TH–SAT, 10:00 a.m. – 6:00 p.m.
Closed on Sunday

PUBLIC LIBRARY, FREE AND OPEN TO ALL

• Information • Education • Research • Books
• Meeting Space • Community Information • CDs • DVDs
• Books on Tape • Story Times • Lectures • Databases
• E-Books • Arts & Crafts

PROGRAMS FOR

• Children, Teens and Adults
• Literacy
• ESL and Citizenship Classes
• Health and Nutrition
• Computer and Technology Instruction
• Leisure Activities
• Book Clubs

ACCESS TO

• Public Computers
• Word Processing
• Spreadsheets
• Internet
• Wi-Fi
• Photocopier
• Scanner

SANTA CLARA COUNTY PARKS
PLAY HERE!

LOCATION
298 Garden Hill Drive
Los Gatos, CA 95032

WEBSITE
www.parkhere.org

GENERAL INFORMATION
(408) 355-2200

RESERVATIONS
(408) 355-2201

VOLUNTEER PROGRAM
COORDINATOR
(408) 918-4930
volunteer@park.sccgov.org

FESTIVAL IN THE PARK
(408) 355-2255

HEALTHY TRAILS
(408) 355-2268

JR RANGER
(408) 981-7770

SCHOOL PROGRAMS
(408) 918-7775

Santa Clara County Parks are regional parks located close to home, yet away from the pressures of the valley’s urban lifestyle. The parks offer opportunities for recreation in a natural environment to all County residents.

| Almaden Quicksilver  
(Hacienda Entrance) | Casa Grande/  
New Almaden Quicksilver  
Mining Museum | Alviso Marina Park  
| 21785 Almaden Rd.  
San Jose, CA 95120 | 21350 Almaden Rd.  
San Jose, CA 95120 | 1195 Hope St.  
Alviso, CA 95002 |
| Anderson Lake  
(Park Office) | Anderson Lake  
| 19245 Malaguerra Ave.  
Morgan Hill, CA 95037 | 18390 Cochrane Rd.  
Morgan Hill, CA 95037 | 372 Manila Dr.  
San Jose, CA 95119 |
| Calero | Chitactac-Adams  
| 23205 McKean Rd.  
San Jose, CA 95120 | 10001 Watsonville Rd.  
Gilroy, CA 95020 | |
| Coyote Lake  
Harvey Bear Ranch  
| Ed Levin  
| 10840 Coyote Lake Rd.  
Gilroy, CA 95020 | 3100 Calaveras Rd.  
Milpitas, CA 95035 | |
| Hellyer  
| Joseph D. Grant  
| 985 Hellyer Ave.  
San Jose, CA 95111 | 18405 Mt. Hamilton Rd.  
San Jose, CA 95140 | |
| Los Gatos Creek  
| Motorcycle  
| 1250 Dell Ave.  
Campbell, CA 95008 | 300 Metcalf Rd.  
San Jose, CA 95138 | |
| Penitencia Creek  
| Rancho San Antonio  
San Jose, CA 95132 | 22500 Cristo Rey Dr.  
Cupertino, CA 95014 | |
| Santa Teresa  
| Stevens Creek  
| 260 Bernal Rd.  
San Jose, CA 95119 | 11401 Stevens Canyon Rd.  
Cupertino, CA 95014 | |
| Uvas Reservoir  
| Vasona  
| 4200 Uvas Rd.  
Morgan Hill, CA 95037 | 333 Blossom Hill Rd.  
Los Gatos, CA 95032 | |
| Uvas Canyon  
| Villa Montalvo  
| 8515 Croy Rd.  
Morgan Hill, CA 95037 | 15400 Montalvo Rd.  
Saratoga, CA 95070 | |
| Uvas Reservoir  
| Villa Montalvo  
| 25110 Monta Vista Rd.  
Saratoga, CA 95070 | 15400 Montalvo Rd.  
Saratoga, CA 95070 | |
LOW-COST BANKING AVAILABLE FOR LOW-INCOME INDIVIDUALS & FAMILIES

Local banks and credit unions offer low-cost saving and checking services geared toward promoting low-income families to save and participate in the wealth building process. These saving/checking accounts require below-market balances and low or NO fees so low-income families can enjoy common banking features – pay bills, use ATM, and make transfers.

TO LEARN MORE ON FINANCIAL LITERACY

www.americasaves.org America Saves Campaign

www.mymoney.gov The Financial Literacy & Education Commission, a partnership of 20 federal agencies


www.nfcc.org National Foundation for Credit Counseling, Inc.

SUPPORT RESOURCES

The following organizations are available to assist you and your family!

Silicon Valley/South Bay SAVES

Financial Literacy Education, Help individual and families build wealth through free services, community partnership – nonprofit, financial institutions, government, and employer!

<table>
<thead>
<tr>
<th>Participating Institutions</th>
<th>Income Eligibility</th>
<th>Opening Balance After 12 Months</th>
<th>Required Balance</th>
<th>Free Checking?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alliance Credit Union</td>
<td>None</td>
<td>$10</td>
<td>$25</td>
<td></td>
</tr>
<tr>
<td>Bank of America</td>
<td>None</td>
<td>$25</td>
<td>$300</td>
<td></td>
</tr>
<tr>
<td>Commonwealth Central Credit Union</td>
<td>None</td>
<td>$10</td>
<td>$100</td>
<td></td>
</tr>
<tr>
<td>San Jose Credit Union</td>
<td>None</td>
<td>$5</td>
<td>$50</td>
<td></td>
</tr>
<tr>
<td>Valley Credit Union</td>
<td>None</td>
<td>$25</td>
<td>$50</td>
<td>✓</td>
</tr>
<tr>
<td>Washington Mutual</td>
<td>None</td>
<td>$1</td>
<td>$300</td>
<td>✓</td>
</tr>
<tr>
<td>Wells Fargo</td>
<td>None</td>
<td>$25</td>
<td>$300</td>
<td></td>
</tr>
</tbody>
</table>

ENROLLMENT CAN BE DONE THROUGH THE FOLLOWING AGENCIES

Work2Future One Stop
1601 Foxworthy Avenue
San Jose, CA 95118
(408) 794-1100

Work2Future customers will be given an introductory card to these institutions.

Meriwest Credit Union – www.meriwest.com

Toll fee (408) 365-6328 Customer Contact Center: (877) 637-4937

Financial Literacy Education, Partnering Agencies: MACSA Grant, Scholarship, Volunteer Opportunities, Customer need not belong to any employee credit unions.

<table>
<thead>
<tr>
<th>Participating Institutions</th>
<th>Guidelines</th>
<th>Opening Balance</th>
<th>One-time Membership</th>
<th>$0 fee Non-Interest Bearing Checking</th>
</tr>
</thead>
<tbody>
<tr>
<td>5615 Chesbro Ave., SJ</td>
<td>You do not need to belong to an employee association or meet income guidelines</td>
<td>$20</td>
<td>$5</td>
<td>$20 opening balance</td>
</tr>
<tr>
<td>117 N. Milpitas Blvd., SJ</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>580 N. Rengstorff Ave., MV</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>563 E. El Camino Real, SV</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

ENROLLMENT CAN BE DONE THROUGH THE FOLLOWING AGENCY

MERICWEST-Gregory Meyer, Community Relations Mngr. (408) 365-6328
Note: Members can access branches offices: Peninsula and East Bay
The Coalition Against Payday Predator (CAPP) hotline, educates Santa Clara County residents about the harms of predatory payday lending and about the available alternatives to payday borrowing.

During a period of one year, participants will meet with their coach 6 times in order access their credit report and score and work to repair and improve their personal credit. This is a FREE program and is open to any individual and family living in Santa Clara County.

**WEBSITE**
www.uwba.org

**HOURS OF SERVICES/ OPERATION**
Monday – Friday, 9:00 a.m. – 7:00 p.m.

**LANGUAGES**
English and Spanish

**LOCATION**
1400 Parkmoor Ave., Suite 250, San Jose, CA 95126

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Community Technology Alliance’s mission is to end and prevent homelessness by linking and networking communities through technology.

**CONTACT**
(408) 437-8800
Fax: (408) 437-9169
info@ctagroup.org

**WEBSITE**
www.ctagroup.org

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Eritrean Community Center of Santa Clara provides the following FREE services:

- Job Search,
- Immigration Form Filling,
- Tutoring,
- Computer Learning, and
- Mentoring

**WEBSITE:** www.eritreancommunity.org

**EMAIL ADDRESS:** info@eritreancommunity.org

**HOURS:** M, W, TH and F, 6:00 a.m. – 9:00 p.m.

**LANGUAGES:** English, Tigrinya, Arabic and Amharic
INDIVIDUAL DEVELOPMENT ACCOUNT (IDA) PROGRAM

The Individual Development Account Program is a matched savings account program that helps low-income and low-wealth families build assets.

CONTACT
Angelita Hernandez
(408) 516-4699
angelita@opportunityfund.org

ADDRESS:
P.O. Box 5579
San Jose, CA 95150
(408) 249-2853

WEBSITE
svdp.org/santaclara

HOURS
M–F, 9:00 a.m. – 3:00 p.m.

LANGUAGES
English and Spanish

Depending on resources, financial assistance with rent and utilities, distribution of food, clothing and help with medical bills may be available. Apply for help at the Conference near you.

Leave a message with your name and phone number.

For every $1 you save, you can earn up to $2 in matched funds. You can save up to $2,000 of your own funds and earn up to $4,000 in matched funds.

USE MATCHED FUNDS FOR
• Post Secondary Education: community college, university or vocational/technical schools
• Starting or Expanding an existing business

PROGRAM REQUIREMENTS (once accepted)
1. Complete 12 hours of financial education classes
2. Save at least $20 every month (up to $167 a month)
3. Spend funds within 2 years of opening your account

ELIGIBILITY CRITERIA
• Have a valid Social Security Number or ITIN (Tax Identification Number)
• Have an earned source of income (part or full time job)
• Be under certain income limits or qualify for the Earned Income Tax Credit

INCOME LIMITS PER NUMBER OF PERSONS IN THE HOUSEHOLD
1- $24,120  2- $32,480  3- $40,840  4- $49,200  5- $57,560  6- $65,920

HOW TO APPLY
• Attend an orientation, and submit an application with valid proof of income and picture ID
• Schedule a one-on-one with LCD to review your application

LANGUAGES
Spanish and English

NORTH COUNTY CONFERENCES

<table>
<thead>
<tr>
<th>Conference</th>
<th>Service Area</th>
<th>Telephone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Our Lady of Peace, Santa Clara</td>
<td>95054, 95117, 95002</td>
<td>408 988-4585</td>
</tr>
<tr>
<td>Resurrection, Sunnyvale</td>
<td>94087</td>
<td>408 773-6185</td>
</tr>
<tr>
<td>St. Athanasius, Mountain View</td>
<td>94039, 94043, 94040</td>
<td>650 562-1000</td>
</tr>
<tr>
<td>St. Cyprian, Sunnyvale</td>
<td>94086</td>
<td>408-212-4682</td>
</tr>
<tr>
<td>St. Joseph, Mountain View</td>
<td>94041</td>
<td>650 967-3831</td>
</tr>
<tr>
<td>St. Lawrence, Santa Clara</td>
<td>95051, 95050</td>
<td>408 296-3000</td>
</tr>
<tr>
<td>St. Martin, Sunnyvale</td>
<td>94086, 94087, 94089</td>
<td>408 736-3725</td>
</tr>
<tr>
<td>St. Simon, Los Altos</td>
<td>94024, 94040</td>
<td>650 967-8311</td>
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<tr>
<td>St. Thomas Aquinas, Palo Alto</td>
<td>94301, 94306</td>
<td>650 494-2496</td>
</tr>
<tr>
<td>Holy Korean Martyrs, Sunnyvale</td>
<td>94089</td>
<td>408-734-9721</td>
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</table>

CENTRAL COUNTY CONFERENCES

<table>
<thead>
<tr>
<th>Conference</th>
<th>Service Area</th>
<th>Telephone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Queen of Apostles, San Jose</td>
<td>95117, 95129</td>
<td>408 253-7560</td>
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<tr>
<td>St. Clare, Santa Clara</td>
<td>95050, 95053</td>
<td>408 248-7786</td>
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<td>St. Frances Cabrini, San Jose</td>
<td>95124</td>
<td>408 879-1120</td>
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<td>St. Lucy, Campbell</td>
<td>95008</td>
<td>408 378-8086</td>
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<tr>
<td>St. Martin of Tours, San Jose</td>
<td>95128, 95126</td>
<td>408 439-0342</td>
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<tr>
<td>St. Mary, Los Gatos</td>
<td>95030, 95032</td>
<td>408 354-3726</td>
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SOUTH/EAST COUNTY CONFERENCES

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<tr>
<td>Christ the King, San Jose</td>
<td>95111, 95138</td>
<td>408 362-9958</td>
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<td>Holy Family, San Jose</td>
<td>95136</td>
<td>408 265-4040</td>
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<tr>
<td>St. Catherine, Morgan Hill</td>
<td>95037</td>
<td>408 778-2928</td>
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<tr>
<td>St. Elizabeth, Milpitas</td>
<td>95032, 95135</td>
<td>408 262-8100</td>
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<td>St. John Vianney, San Jose</td>
<td>95127, 95148</td>
<td>408 258-7832</td>
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<td>Most Holy Trinity, San Jose</td>
<td>95121, 95122, 95148</td>
<td>408 930-4241</td>
</tr>
<tr>
<td>St. Victor, San Jose</td>
<td>95132, 95131</td>
<td>408 389-7027</td>
</tr>
</tbody>
</table>
THE EARNED INCOME TAX CREDIT (EITC)
(Sometimes called the Earned Income Credit)

WEBSITE
www.irs.gov
Key word search: EITC

TO QUALIFY YOU MUST MEET THE FOLLOWING CRITERIA
• Must have a valid Social Security Number.
• You must have earned income from employment or self-employment.
• Your filing status cannot be married, filing separately.
• You must be a U.S. citizen or resident alien all year, or a nonresident alien married to a U.S. citizen or resident alien filing a joint return.
• You cannot be the qualifying child of another person.
• If you do not have a qualifying child, you must:
  ➢ be age 25 but under 65 at the end of the year,
  ➢ live in the United States for more than half the year, and
  ➢ not qualify as a dependent of another person.
• Cannot file Form 2555 or 2555-EZ (related to foreign earned income)
• For 2008, your investment income must be $2,900 or less.

AGE TEST
• Under age 19 at the end of the year.
• A full time student under age of 24 at the end of the year.
• Any age and permanently and totally disabled at any time of the year.

RESIDENT TEST
• Child must live with you in the U.S. for more than half of the year (6 months or more).

RELATIONSHIP TEST
• Son, daughter, stepchild, grandchild, or adopted child.
• Brother, sister, stepbrother, stepsister, niece, nephew whom you care as your own.
• Eligible foster child (child placed with you by an authorized agency) whom you care as your own.

Free financial education workshops for the public. Meriwest Credit Union offers free checking accounts to all CalWORKs and County Social Services clients. (See Page 15 for additional information.)

PHONE
(408) 365-6328

E-MAIL
contact_center@meriwest.com

CUSTOMER CONTACT CENTER
(877) MERIWEST or (877) 637-4937

COALITION AGAINST PAYDAY PREDATORS (CAPP) / PUBLIC INTEREST LAW FIRM

CONTACT
Kyra Kazantzis
kyrak@lawfoundation.org
(408) 280-2401

WEBSITE
www.avoidpaydayloans.org

ABOUT CAPP
CAPP is a coalition of community-based organizations in Santa Clara County that come together to advocate for county-wide policies that would limit payday lenders’ ability to prey on financially vulnerable members of our community as well as to advocate for state-wide reform of the legal loopholes that allow for this type of predatory loan.

CAPP supports local payday lending controls ordinances that will stop further proliferation of payday lenders in cities in Santa Clara County and pave the way for better consumer lending alternatives.
**CALWORKS HOMELESS ASSISTANCE**
For CalWORKs Families
Contact your Eligibility Worker to inquire about the program

**CALWORKS HOUSING SUPPORT PROGRAM**
For CalWORKs Families
Program is designed to aid CalWORKs families who are struggling with homelessness and need immediate assistance
*Walk-In Job search services are available for Safety-Net families at the Employment Connection Center, 1879 Senter RD. Door #10, S.J. 95112

**FAMILY STABILIZATION HOUSING ASSISTANCE**
For CalWORKs Employment Services Participants
**QUESTIONS**
Contact your Worker
San Jose:  (408) 758-3500
North County:  (408) 278-2400
North County:  (650) 988-6200
South County:  (408) 758-3300

**PROGRAM SERVICES**
The program is available to meet the reasonable costs of securing permanent housing, to prevent eviction, and to meet the costs of temporary shelter while the family is seeking permanent housing.

**PROGRAM REQUIREMENTS**
The family must provide verification of shelter expenditures and evidence of a search for permanent housing to receive reimbursement for homeless assistance.

**PROGRAM SERVICES**
• Short-term housing subsidy.
• Housing identification/placement.
• Housing related support.

**PROGRAM REQUIREMENTS**
• Resides in a public (streets, vehicle) or private place (motel), or
• Resides in a shelter, or
• Receipt of court ordered eviction, AND
• Must attend Financial Literacy Workshop,
• Must meet sustainability (ability to pay rent),
• Must meet with the program staff on a weekly basis to obtain housing, and
• Employment.

The goal of this program is to provide homeless prevention services to Welfare-To-Work families.

**PROGRAM SERVICES**
• Security Deposit
• Locating and securing housing
• Moving costs
• Back Rent

**PROGRAM REQUIREMENTS**
• Receipt of an eviction notice, or
• Behind in rent, AND
• Must attend a Financial Literacy Workshop.
• Must meet sustainability (ability to pay rent).

SSA Rapid Re-Housing is a program designed to provide short-term housing subsidy, housing related support and job search to families that are not eligibility for the CalWORKs Housing Support Program (HSP) or Family Stabilization Housing Assistance Program. Families must meet the homeless definition.

**HOMELESS DEFINITION**
• Family who lacks a fixed, regular and adequate nighttime residency.
• Fleeing/attemping to flee domestic violence.

**SUSTAINABILITY**
• Must be employed and/or employable.
• Have the ability to contribute towards rent.
SANTA CLARA COUNTY
SHELTERS & HOUSING

Asian Women’s Home
(408) 975-2739
2400 Moorpark Ave. Ste. 300, San Jose 95128; Assists victims of domestic violence; women and children 12 years old and under.

Bill Wilson House
(408) 243-0222
3490 The Alameda, Santa Clara 95050; Youth 11 – 17 years; shelter, food, clothing, mental health and medical care; 24/7 – 365 days a year.

Bill Wilson Quetzal House
(408) 243-0222
509 View Street, Mt View 94041; Girls 13 – 17 chronic runaways from foster care; shelter, mental health and medical care; 24/7 – 365 days a year.

City Team Heritage Home Shelter
(408) 294-1238
435 N. Third, San Jose 95112; Shelter for single pregnant women, shelter until baby is born then enter well baby program.

City Team Ministry Rescue Mission
(408) 288-2185
580 Charles St., San Jose 95112; Men only – 6:30 p.m. breakfast; sandwich lunch; 5:00 p.m., dinner; 5:30 p.m. intake for night shelter; 7 free nights; can work out longer stay for a charge.

City Team Ministries San Jose
(408) 232-5600
2304 Zanker Rd., San Jose 95131; Homeless men, shelter, rehab, furniture clothing, three hot meals.

COLD WEATHER SHELTER PROGRAM FOR HOMELESS ADULTS
November – March

Boccardo Regional Reception Ctr (BRC)
2111 Little Orchard St., San Jose
Near “The Plant” shopping center. Clients must be onsite by 3:30 p.m. to join lottery for bed assignments. Three meals daily. Shelter opens at 4:00 p.m.

Gilroy Armory
8940 Wren Ave., Gilroy
Near Las Animas Park; clients must be onsite by 6:00 p.m. for intake. Space limited to 125 – breakfast and dinner served daily.

EHC LifeBuilders
Boccardo Family Living Center
(408) 539-2192
13545 Monterey Rd., San Martin 95046
Admin. Center offices are open M - F from 9:00 a.m. – 5:00 p.m. Accepts migrant families and two parent families, allowing families to stay together.

Boccardo Regional Reception Center (BRC) – (408) 539-2100
2011 Little Orchard St., San Jose 95125
Shelter, laundry, meals, clothes, toiletries, showers, job search, mental health services, case management, and legal assistance for homeless adults only.

BRC - Medical Respite Program
(408) 539-2100
2011 Little Orchard St., San Jose 95125
Recover after hospitalization - not a medical facility; no direct medical care. Guaranteed bed allows time for the client to recover after leaving a hospital; three meals a daily. Client must meet criteria.

Family Supportive Housing
(408) 926-8885
692 N. King Rd., San Jose 95133
Homeless families with children: meals, shelter, workshops, clothes closet and Health Van. Call between 10:00 – 11:00 a.m., M – F. Tuesday is intake day. 24/7 – 365.

LifeMoves Commercial Street Inn –
Georgia Travis House
(408) 271-1630
260 Commercial St., San Jose 95112
Homeless women and women with children; shelter, clothing, showers, laundry, health care and transportation; two daily meals; M – F, 4:30 p.m. – 8:30 a.m.; Open 24 hours on weekends

LifeMoves Julian Street Inn
(408) 271-0820
546 W. Julian St., San Jose 95110; Shelter and rehabilitation for men and women diagnosed with mental illness.

LifeMoves Opportunity Center
(650) 853-8672
33 Encina Way, Palo Alto 94301
Homeless adults, no children; light meals, showers, case management, dental van, Dr. on duty, clothing and haircuts. M – F, 8:00 a.m. – 4:00 p.m.

InnVision – The Way Home,
Montgomery St. Inn
(408) 271-5160
358 N. Montgomery St, San Jose 95110
Shelter for men, meals, showers, laundry, clothing, food, shelter, health care, transportation and referrals; 24/7.

Next Door Solutions to Domestic Violence
Hotline – (408) 279-2962
234 E. Gish Rd., San Jose 95112
Victims of domestic violence; emergency shelter for 30 days, legal assistance, support groups.

Salvation Army
(408) 282-1175
405 N. 4th St. San Jose 95112
Men only; shelter, showers 10-11, meals for all at noon.

YWCA Support Network
(800) 572-2782
Emergency assistance for battered individuals; shelter, counseling, referrals for food, no age limit.

TRANSITIONAL HOUSING

Next Door
(408) 501-7550
Homesafe
San Jose (408) 282-1128
Santa Clara (408) 557-9088
70 Kentucky Place, San Jose 95116
611 El Camino Real, Santa Clara 95050
Two year shared housing for women with children and singles; income required; client contacts Next Door for interview and application process.

LifeMoves – The Villa
(408) 271-0685
184 S. 11th Street, San Jose 95112
Shared housing for women & children in a multi-unit complex.

Maitri
(408) 436-8398
234 E. Gish Rd. Suite #200, San Jose 95112
Assists people with cultural displacement, conflict resolution and domestic violence.
## HOUSING RESOURCES

The following organizations are available to assist you and your family!

### TRANSITIONAL HOUSING CONTINUED

- **LifeMoves - Stevens House @JSI**
  - (408) 280-7019
  - 435 S. 10th St., San Jose, CA 95112;
  - Supports 8 graduates of Julian Street Inn – residents may stay up to two years. Each resident pays a small fee and contributes up to 20 hours per week in community service.

- **West Valley Community Services**
  - (408) 255-8033
  - 10104 Vista Dr., Cupertino 95014
  - Emergency funds for housing, housing wait list assistance utility, health and transportation. Health services and food pantry available. Operates a housing complex for working homeless men and women with children.

### HOUSING FOR DISABLE, MENTAL HEALTH & SUBSTANCE ABUSE

- **House of Grace – City Team**
  - Undisclosed address
  - contact: sjhouseofgrace@cityteam.org
  - Addicted, abused or homeless women can rebuild their lives, without being separated from their young children.
  - It is 12 to 14 month residential program.

- **LifeMoves – Alexander House**
  - Office (650) 853-7066 x210
  - Shared/permanent housing in 6 units for women diagnosed with mental illness.

### AFFORDABLE PERMANENT HOUSING

- **Silicon Valley Independent Living Center**
  - (408) 894-9041
  - 2202 N. First St., San Jose
  - M – F, 9:00 a.m. – 5:00 p.m.
  - 7881 Church St., Suite C
  - Gilroy, CA 95020
  - (408) 843-9100
  - M – TH, 9:00 a.m. – 5:00 p.m.
  - F, 8:30 a.m. - 4:30 p.m.
  - Provides housing placement and multiple referrals for services for disabled clients with barriers to independent living.

- **Casa De Los Amigos**
  - (408) 937-0794
  - 967 Lundy Stm., San Jose 95133

- **Casa Felix Studios**
  - (408) 516-4776
  - 525 S. Ninth St., San Jose 95112

- **Edenvale Special Needs**
  - (408) 224-5080
  - 5340 Monterey Rd., San Jose 95111

- **El Paseo Studios**
  - (408) 370-1144
  - 4980 Hamilton Ave., San Jose 95130

- **Parkside Glen Apartments**
  - (408) 264-8291
  - 810 Hillsdale Ave., San Jose 95136

- **Charities Housing**
  - http://www.charitieshousing.org/

- **CraigsList**
  - http://sfbay.craigslist.org/sby

- **Housing Authority of Santa Clara County**
  - http://www.hacsc.org/

- **Mid-Peninsula Housing**
  - http://www.mpohousing.org/housing/wait_list.html

- **SCC Housing Search**
  - http://www.scchousingsearch.org

- **YMCA Villa Nueva/ Susanne B. Wilson Residence**
  - http://www.bridgehousing.com

### HOMELESS PREVENTION & RAPID RE-HOUSING PROGRAM (HPRP)

**HPRP COLLABORATIVE**

- **Sacred Heart Community Service**
  - 1381 S. First St., San Jose, CA 95111

HPRP serves individuals and families who are homeless or would be homeless, but for HPRP assistance & can remain in stabled housing after temporary assistance ends.

Assistance is available for past due rent, security deposit, Section 8 Housing (for security deposit only), & motel vouchers if household has secured housing and is waiting to move-in.

HPRP assistance is available to households who earn $51,750 or less for a family of 4 need temporary assistance to stay in their home or end homelessness. Households who are facing eviction or have a 3-day notice must provide proof of hardship (why rent was not paid). Participants must be able to remain housed after temporary assistance ends.

**WHAT IS REQUIRED**

- Eviction or 3-day notice from landlord.
- Identification for all members in household (with date of birth).
- Current lease/agreement or intent to rent if homeless.
- Proof of income and/or public benefits (salary/unemployment/ disability/bank statement/benefits/child support/other) for last 30 days or Notice of Action.
- Proof of Need (i.e., current receipts for car repair, medical bills, decrease in income /benefits, etc).
- Complete pre-screening application to determine eligibility.

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**Susanne B. Wilson Residence**

- http://www.bridgehousing.com

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Page 21
FOR CHILDREN IN SANTA CLARA COUNTY

CONTACT
EASY “1-2-3”
APPLICATION PROCESS:
1 (888) 244-5222

FREE PRESCRIPTION SAVINGS CARD

PHONE
1 (800) 444-4106

INFORMATION AND APPLICATION
TogetherRXAccess.com

Applying for the Together Rx Access Cards is free. There are no enrollment, monthly or hidden fees.

The Children’s Health Initiative exists in Santa Clara County to provide free or low-cost medical benefits for you and/or your children. The programs include:
- Full medical, including prescriptions
- Doctor’s visits
- Prevention Services (well-baby visits)
- Health Education
- Dental Care
- Vision Services
- Alcohol and Substance Abuse Care
- Mental Health

MEDI-CAL
All children up to age 19 are eligible to Medi-Cal regardless of their citizenship or immigration status as long as they meet all other eligibility requirements. Individuals receiving Public Assistance (PA) receive zero share-of-cost Medi-Cal during the months in which they are cash eligible. See Page 2 and 3 for more information.

CALL – 1 (888) 244-5222: Talk to someone who speaks your language to determine which plan your child qualifies for. You can be referred to a certified application assistor in your neighborhood. A Certified Application Assistor will personally Help you determine the right plan and complete an application.

YOU ARE ELIGIBLE IF YOU MEET ALL THESE REQUIREMENTS
- Not Eligible for Medicare
- Legal US resident
- No prescription drug coverage (public or private)
- Household income limits

INSTANT SAVINGS AT THE PHARMACY COUNTER
- Most cardholders can save between 25%-40% on brand-name medicines.
- No hassle – use the card over and over again.

HUNDREDS OF MEDICINES
- Over 300 brand-name medicines and products.
- Savings on a wide range of generic drugs as well.

FOR MANY CONDITIONS
- Infections
- High blood pressure
- Allergies
- Asthma
- Diabetes
- High Cholesterol
- and more

SERVICES
Cancer CAREpoint provides personalized counseling, assistance, resource & education to all Silicon Valley cancer patient, families & caretakers.

All services are provided at no cost to everyone, no matter where the medical care is provided or type of cancer.

E-MAIL
Info@cancercarepoint.org

HOURS
Monday – Friday, 9:00 a.m. – 5:00 p.m.

LANGUAGES
English and Spanish
Do you need health insurance or medical prescriptions? Here’s good news!

NATIONAL ALLIANCE ON MENTAL HEALTH

LOCATION
1150 South Bascom Ave., Suite 24
San Jose, CA 95128

PHONE
(408) 453-0400

HOURS
M – F, 10:00 a.m. – 2:00 p.m.

E-MAIL
info@namisantaclara.org

WEBSITE
www.namisantaclara.org

NAMI is a nonprofit, grassroots, self-help, support and advocacy organization of consumers, families, and friends of people with severe mental illnesses, such as schizophrenia, schizoaffective disorder, bipolar disorder, major depressive disorder, obsessive-compulsive disorder, panic and other severe and persistent mental illnesses that affect the brain.

WARMLINE HELP DESK TELEPHONE: 1-408-453-0400, OPTION 1
The Warmline/Help Desk has trained and knowledgeable volunteers who offer free and confidential information, referral and support services to individuals, family and friends who have been affected by mental illness.

GENERAL CLASS INFORMATION
NAMI offers free, peer-led mental health education programs to the local community. Trained NAMI volunteers combine their lived experiences with the most current information on mental illness, treatment options and recovery/support strategies to create an interactive, supportive and hope-based learning environment.

SUPPORT GROUPS
Support groups are offered for people affected by mental illness. Information on related support groups offered by other community organizations also provided.

CLASES DE EDUCACIÓN EN ESPAÑOL
NAMI ofrece clases de educación en español: Persona-a-Persona y Familia-a-Familia.

New Eyes is a not-for-profit, non-sectarian organization whose purpose is to improve the vision of low income individuals. This organization purchases new prescription eyeglasses through a voucher program for children and adults in the United States who cannot afford glasses on their own.

Eligible clients can apply for a voucher through a social service agency or a school nurse. Clients can present a New Eyes voucher to any participating local optical dispenser, who fits the client with the proper prescription eyeglasses. The dispenser then receives reimbursement directly from New Eyes.

- Applications can only be submitted online by a Social Services Agency Worker with information obtained from the client and
- California residents must use Marvel Optics to order eyeglasses.

PHP services are family-centered, focusing on the family as the unit of support, not just the child. PHP’s family support services include:
- Emotional support and guidance from staff and volunteer peer support parents
- Practical support such as information on specific health conditions, community resources, securing supports, and funding
- Parent education and training on navigating the educational, legal, social service and medical systems of care
- Condition and culturally-specific parent/professional support and information groups
- A one-of-a-kind assistive technology preview and demonstration center with services for infants through adults at-risk-of or with disabilities
- Children’s workshops, including support for siblings
- A comprehensive special needs resource lending library
- On-line services such as an Individual Education Plan (IEP) letter writer

WEBSITE: www.php.com

HOURS: M – F, 9:00 a.m. – 5:00 p.m.
HEALTH RESOURCES
Do you need health insurance or medical prescriptions? Here’s good news!

The HBRC at O’Connor Hospital
As a member of the Daughters of Charity Health System, the Health Benefits Resource Center (HBRC) supports their mission of serving the sick and poor by improving access to health care and providing social services in a holistic approach to promote healthy families. Families will be assisted regardless of immigration status or income.

The (HBRC) is a one-stop information and referral service that links needy families to valuable government-sponsored health benefits and social services, such as Medi-Cal, Healthy Families, Healthy Kids, AIM (Access for Infants and Mothers), and CalFresh (formerly known as the Food Stamp Program). HBRC can assist with health coverage information and the application process for such programs. Services provided by the HBRC are free to the community.

In addition, the HBRC provides ongoing case management and support for families who may experience any type of difficulty related to their enrollment and/or access to their benefits.

Appointments available, (walk-ins are welcome).

LANGUAGES: Spanish, English and Vietnamese.

WIC, the Women, Infants and Children Program, is a nutrition program that helps pregnant women, mothers of infants, infants and young children eat well, be active, and stay healthy.

LANGUAGES
English, Vietnamese, Spanish, Translation for other languages

WIC has local offices all over California. Call the toll free number below for information and to find the nearest office:

1-888-WIC-WORKS
(1-888-942-9675)

SANTA CLARA COUNTY WIC PROGRAMS AND SITES

<table>
<thead>
<tr>
<th>Santa Clara County Department of Public Health</th>
<th>San Jose Medical Plaza:</th>
</tr>
</thead>
<tbody>
<tr>
<td>725 E Santa Clara St., Suite 200, San Jose, CA 95112</td>
<td>725 East Santa Clara Street</td>
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<tr>
<td>(408) 792-5101</td>
<td>VHC East Valley:</td>
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<tr>
<td></td>
<td>2406 Clove Dr. T-41</td>
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<td></td>
<td>VHC Tully: 500 Tully Rd</td>
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<td></td>
<td>VHC Milpitas: 143 North Main St</td>
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<td><a href="http://www.womenshealth.gov/">www.womenshealth.gov/</a> breastfeeding</td>
<td>VHC Sunnyvale: 660 S. Fair Oaks Ave</td>
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<td>VHC Gilroy: 7475 Camino Arroyo</td>
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<thead>
<tr>
<th>Gardner Family Care Corporation</th>
<th>Gardner Health Center:</th>
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<tbody>
<tr>
<td>160 E. Virginia Street, San Jose, CA 95112</td>
<td>160 E. Virginia St. Suite 100, San Jose</td>
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<tr>
<td>(408) 294-1326</td>
<td>CompreCare: 3030 Alum Rock Ave., San Jose</td>
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<td>Emma Prusch Park: 647 S. King, San Jose</td>
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<td>Alviso Center: 1621 Gold St.</td>
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<td>Gardner South County:</td>
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<td>7526 Monterey St., Gilroy, CA</td>
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<thead>
<tr>
<th>Compre Care Health Center</th>
<th>Indian Health Center of Santa Clara Valley, Inc.</th>
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<tbody>
<tr>
<td>3030 Alum Rock Ave., San Jose, CA 95127</td>
<td>• 1685 Westwood Dr., Suite #4, San Jose</td>
</tr>
<tr>
<td>(408) 272-6300</td>
<td>• 1642 E. Capitol Expressway, San Jose</td>
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<thead>
<tr>
<th>Indian Health Center of Santa Clara</th>
<th>Mountain View WIC Site:</th>
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<tbody>
<tr>
<td>of Santa Clara</td>
<td>327 Moffett Blvd., Suite F</td>
</tr>
<tr>
<td>1333 Meridian Ave., San Jose, CA 95125</td>
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<tr>
<td>(408) 445-3400 X2100</td>
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**HEALTH RESOURCES**

*Do you need health insurance or medical prescriptions? Here's good news!*

<table>
<thead>
<tr>
<th>GILROY NEIGHBORHOOD HEALTH CLINIC</th>
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<tbody>
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<td><strong>LOCATION</strong></td>
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<td><strong>PHONE</strong></td>
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<td><strong>HOURS</strong></td>
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<td><strong>WEBSITE</strong></td>
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Since 1999 the bilingual/bicultural staff of the Gilroy Neighborhood Health Clinics has provided quality primary medical care to low income children from birth to age 19. The clinic provides the following medical services:

- Urgent care of illness and injury,
- Physical exams,
- Immunizations,
- Prescriptions,
- Lab tests,
- Dental screening and referrals,
- Reproductive health services,
- Mental health counseling and support,
- Nutritional counseling and health education,
- Low cost insurance enrollment assistance,
- Health education, and
- Patient navigation assistance.

School Health Clinics of Santa Clara County has five neighborhood health clinics, San Jose High Neighborhood Health Clinic, Overfelt Neighborhood Health Clinic, Franklin-McKinley Neighborhood Clinic and Washington Neighborhood Health Clinic.

<table>
<thead>
<tr>
<th>SAN ANDREAS REGIONAL CENTER</th>
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<tbody>
<tr>
<td><strong>LOCATION</strong></td>
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<td></td>
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<tr>
<td><strong>PHONE</strong></td>
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<tr>
<td><strong>WEBSITE</strong></td>
</tr>
<tr>
<td><strong>CONTACT</strong></td>
</tr>
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</tr>
</tbody>
</table>

San Andreas Regional Center is a community-based, private nonprofit corporation funded by the State of California to serve people with developmental disabilities as required by the Lanterman Developmental Disabilities Act. The Lanterman Act is part of California law that sets out the rights and responsibilities of persons with developmental disabilities. San Andreas is one of 21 regional centers throughout California serving individuals and their families who reside within Monterey, San Benito, Santa Clara, and Santa Cruz Counties.

SARC serves people with a wide-range of eligible conditions. SARC will pay for medical equipment needs for undocumented children and adults. Contact SARC for more information.
HEALTH RESOURCES
Dedicated to helping families achieve self-sufficiency through empowerment!

<table>
<thead>
<tr>
<th>INCLUSION SUPPORT WARM LINE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PHONE</strong></td>
</tr>
<tr>
<td>(408) 453-6651</td>
</tr>
<tr>
<td><strong>WEBSITE</strong></td>
</tr>
<tr>
<td><a href="http://www.inclusioncollaborative.org">www.inclusioncollaborative.org</a></td>
</tr>
<tr>
<td><strong>CONTACT</strong></td>
</tr>
<tr>
<td><a href="mailto:includionwarmline@sccoe.org">includionwarmline@sccoe.org</a></td>
</tr>
</tbody>
</table>

FREE support, information and referrals for including children with special needs or disabilities in the community.

Each Warm Line Specialist has over 10 years of experience working with parents and providers in special education and general education.

- Information on beginning or implementing inclusion.
- Answers to parents’ questions regarding inclusive programs.
- Developing screenings for ages 2 month-5 ½ years.
- Referrals to local resources, agencies, and services.
- Resources for transitions between programs (i.e. preschool to kindergarten).
- Behavior support for parents and professionals.

<table>
<thead>
<tr>
<th>HEALTH COVERAGE FOR CHILDREN, ADULTS, SENIORS, AND PEOPLE WITH DISABILITIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Santa Clara Family Health Plan offers three health plans for you and your family: Medi-Cal, Healthy Kids, and Santa Clara Family Health Plan Cal MediConnect Plan (Medicare-Medicaid Plan).</td>
</tr>
</tbody>
</table>

**MEDI-CAL:** Provides health care coverage to many individuals and families. There are several different Medi-Cal programs and each category has its own requirements. In general, a qualified applicant must be a California Resident and a U.S. Citizen or other satisfactory immigration status for full scope benefits.

**HEALTHY KIDS:** A program similar to Medi-Cal that offers medical, behavioral health, vision, and dental benefits. The program accepts members who are not eligible for Medi-Cal or Medicare or other private insurance and are within the annual family income guidelines. Children are covered from birth to age 19, regardless of immigration status.

**CAL MEDICONNECT:** A program for people with both Medicare and Medi-Cal that provides medical, behavioral health, and vision benefits as well as long-term care, case management and other supportive services.

Santa Clara Family Health Plan is your local, not-for-profit health plan and has served Santa Clara County for over 20 years. We are dedicated to improving the health and well-being of Santa Clara County residents.

**LANGUAGES:** Staff speaks English, Spanish, Vietnamese, Chinese, and Tagalog; and offer interpreter services in more than 170 languages, including American Sign Language.

The programs we offer each have different eligibility and income requirements. Contact us for more information.
HEALTH RESOURCES
Do you need health insurance or medical prescriptions? Here’s good news!

The Black Infant Health Program (BIH), aims to improve health among African-American mothers and babies to reduce the Black: White disparities in maternal and infant health by helping women become empowered to make healthy choices for themselves, their families and their communities. The BIH program utilizes a group-based approach within individual case management within a culturally-centered setting that respects participant’s beliefs and cultural values. The Program works with participants to develop life skills, reduce stress, build social support and improve overall health and wellness.

The BIH program is run locally by the Public Health Department and includes a multidisciplinary team of public health nurses, social workers, group facilitators and family health advocates.

ELIGIBILITY
- African/African-American women ages 18+ or older
- Currently 26 weeks or less pregnant
- Willing to participate in mothers’ empowerment groups with other pregnant/parenting women
- Mothers of any income level

The Black Infant Health Program includes the following services:
- Mothers Empowerment Group sessions (prenatal & postpartum)
- Individualized Life Planning
- Complementary Case Management
- Linkages to healthcare and other community resources
- Education and supports on the importance of prenatal/postpartum care, well-child checkups, breastfeeding, stress reduction, building resilience and promoting healthy behaviors.

“THE BEST SENIOR OPTIONS ALL AROUND”

All Around Senior Services is an Assisted Living and Residential Care Home Referral Agency dedicated to helping seniors find housing solutions.

Experts on residential board and care homes for the elderly, assisted living facilities, memory care facilities, independent living communities and in home care companies are provided in 10 counties: Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, Santa Cruz, Solano and Sonoma.

Save time and money by learning the best options for your budget and care needs. Free services include an initial assessment, case management, and tours of homes & facilities. If a home is chosen from the referrals, All Around Senior Services will provide complimentary transportation to the new home in a ADA compliant wheelchair van.

Services are designed to meet the needs of seniors, their families and health care professionals. The program works to make a new life transition as easy as possible by eliminating the mystery, stress and anxiety. The program cares about seniors and getting them where they want to go.
HEALTH RESOURCES
Dedicated to helping families achieve self-sufficiency through empowerment!

<table>
<thead>
<tr>
<th>CALWORKS HEALTH ALLIANCE</th>
<th>Health Alliance Outpatient Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td>SERVICES</td>
<td></td>
</tr>
<tr>
<td>• Counseling Services for clients with mental health and occurring issues, including substance use and domestic violence.</td>
<td></td>
</tr>
<tr>
<td>• No service time restriction for the Mental Health Services Team.</td>
<td></td>
</tr>
<tr>
<td>• Medi-Cal eligibility is required.</td>
<td></td>
</tr>
<tr>
<td>• Medication management available for clients enrolled in counseling services.</td>
<td></td>
</tr>
<tr>
<td>• Transitional housing is available to Health Alliance clients and their Children through Health Alliance counselor referrals.</td>
<td></td>
</tr>
<tr>
<td>• Off-site counseling services at community colleges and adult education programs are available.</td>
<td></td>
</tr>
<tr>
<td>• Services are generally free of charge, but there may be co-pays required by Medi-Cal for certain services.</td>
<td></td>
</tr>
<tr>
<td>• Other services available and vary by provider.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Gardner Family Care Corporation (GFCC)</th>
<th>Mental Health Service Team (MHST)</th>
</tr>
</thead>
<tbody>
<tr>
<td>160 E. Virginia Street, Suite 280</td>
<td>614 Tully Road</td>
</tr>
<tr>
<td>San Jose, CA 95112</td>
<td>San Jose, CA 95111</td>
</tr>
<tr>
<td>(408) 938-2172</td>
<td>(408) 494-1593</td>
</tr>
<tr>
<td><strong>Hours of Operation:</strong></td>
<td><strong>Hours of Operation:</strong></td>
</tr>
<tr>
<td>M – F, 8:30 a.m. – 5:00 p.m.</td>
<td>M – F, 9:00 a.m. – 5:00 p.m.</td>
</tr>
<tr>
<td><strong>Language Capabilities:</strong></td>
<td><strong>Language Capabilities:</strong></td>
</tr>
<tr>
<td>English, Spanish, &amp; Vietnamese</td>
<td>English, Spanish, Cambodian &amp; Vietnamese</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Catholic Charities (CCSCC)</th>
<th>Asian Americans for Community Involvement (AACI)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2625 Zanker Road, Suite 200</td>
<td>2400 Moorpark Ave., Suite 300</td>
</tr>
<tr>
<td>San Jose, CA 95134</td>
<td>San Jose, CA 95128</td>
</tr>
<tr>
<td>(408) 468-0100</td>
<td>(408) 975-2730</td>
</tr>
<tr>
<td><strong>Hours of Operation:</strong></td>
<td><strong>Hours of Operation:</strong></td>
</tr>
<tr>
<td>M – F, 8:30 a.m. – 5:00 p.m.</td>
<td>M – F, 8:30 a.m. – 5:30 p.m.</td>
</tr>
<tr>
<td><strong>Language Capabilities:</strong></td>
<td><strong>Language Capabilities:</strong></td>
</tr>
<tr>
<td>English and Spanish</td>
<td>English, Spanish, Vietnamese &amp; Mandarin</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Asian American Recovery Services (AARS) - The Place</th>
<th>CalWORKs Health Alliance Program Administration</th>
</tr>
</thead>
<tbody>
<tr>
<td>1340 Tully Road, Suite 304</td>
<td>1879 Senter Road</td>
</tr>
<tr>
<td>San Jose, CA 95122</td>
<td>San Jose, CA 95112</td>
</tr>
<tr>
<td>(408) 271-3900</td>
<td>(408) 758-3782</td>
</tr>
<tr>
<td>Fax: (408) 271-3909</td>
<td><strong>Hours of Operation:</strong></td>
</tr>
<tr>
<td></td>
<td>M – F, 9:00 a.m. – 6:00 p.m.</td>
</tr>
<tr>
<td></td>
<td>T, W &amp; TH, 9:00 a.m. – 8:00 p.m.</td>
</tr>
<tr>
<td><strong>Language Capabilities:</strong></td>
<td><strong>Language Capabilities:</strong></td>
</tr>
<tr>
<td>Spanish &amp; Japanese</td>
<td></td>
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</tbody>
</table>

**MENTAL HEALTH COUNSELING SERVICES**

**YWCA:** Counseling Services are provided to individuals, couples, families and groups, including Prenatal Support Program for new and expectant parents on an affordable sliding fee scale.
HEALTH RESOURCES
Do you need health insurance or medical prescriptions? Here’s good news!

Health Center staff provides culturally competent medical care to adults and children in Mandarin, Cantonese, Vietnamese, and Spanish in addition to English. Patients are seen regardless of their ability to pay.

ELIGIBILITY
- Insurance plans accepted include: Medi-Cal, Medi-Care, Valley Health Plan, Santa Clara Family Health Plan, and Healthy Families/Healthy Kids insurance.
- Sliding scale fees are available for the uninsured and are determined by ability to pay based on income.

HEALTH
AACI provides culturally competent health services in the primary care health center, counseling offices, school campuses, and in the community.
- Primary Care Health Center, Federally Qualified Health Center (FQHC) designation
- Mental Health Program for Youth, Adults, and older Adults
- Center for Survivors of Torture
- Integrated Behavioral Health
- Patient Navigation Center
- HIV Outreach, Prevention and Education (HOPE)

ABOUT AACI HEALTH CENTER
Services offered:
- Chronic disease management
- Sick visits
- Annual physical check-ups
- Women’s healthcare/annual exam
- Breast health screening
- Blood cholesterol screening
- Diabetic screening
- Children’s healthcare (ages 1+)
- Adult and youth immunization services
- Health education and counseling

AACI CENTER FOR SURVIVORS OF TORTURE
CST offers a variety of complementary services:
- Psychological support system including evaluation of torture for political asylum, psychotherapy, and helpful medications
- Medical support system including evaluation for political asylum
- Examinations and referral for care
- Social service support system
- Legal support system
- Family support system
- Training and consultation for health workers, lawyers, and others

Survivors from any country are eligible for CST services. Service areas also include the counties of Santa Cruz, Monterey, San Benito and San Mateo. All services are completely confidential, available in many languages, free or low cost; available regardless of ability to pay.

SURVIVORS OF TORME
For more information please contact:
Armina Husic, Program Manager
(408) 975-2730 Ext. 247
armina.husic@aaci.org

HOURS
Monday — Friday
8:30 a.m. — 5:30 p.m.

WEBSITE
http://aaci.org/main/programs/health/#cst

LOCATIONS
2400 Moorpark Ave. Suite #300
San Jose, CA 95128
(408) 945-2730

749 Story Road, Suite 50
San Jose, CA 95122
(669)800-6991
HEALTH RESOURCES
Do you need health insurance or medical prescriptions? Here’s good news!

Adoption and Foster Care: Family linkage Program provides help along the way to support families through the entire process.

Day Treatment: Intensive Day Treatment services provide structured, daily activities for youth and children with mental disabilities, emotional disorders and behavioral disorders.

Hospital Diversion: Offers an alternative to inpatient hospitalization, in an unlocked, community-based therapeutic environment.

Non-Public School: On-grounds non-public school serves students with a designated non-public school Individualized Education Plan (IEP). The small class size and high staffing ratio provide individualization of the learning experience for each child.

Outpatient Mental Health: Outpatient Mental Health Services serve children and youth, ages 0-21 and address mental health symptoms and associated functional impairments

Prevention and Education: Prevention and Education services are prevention-oriented and are provided in the community to help families and individuals of all ages cope with the stresses of daily living. Services emphasize personal growth, development and situational change.

Residential Treatment: Our RCL-14 Residential Treatment Services provide a time-limited, interdisciplinary, psycho-educational, and therapeutic 24-hour-a-day structured program on our Gilroy campus.

Therapeutic Behavioral Services: The aim of TBS services is to allow children to live safely without intensive care while maintaining their current home placement or transition to a less restrictive environment.

Wraparound: Focuses on the needs of the child and family by providing a family-centered, strength-based, needs-driven planning process designed to stabilize the family unit.

First 5 Adelante Family Resource Center: FREE programs, services and activities for families with children birth through age 5.

The Healthier Kids Foundation (HKF) is a 501(c)(3) charitable non-profit organization that provides access to and advocacy for health care services for all Santa Clara County children through family-centered and innovative approaches. HKF believes that one child without health coverage is one child too many.

HKF works towards achieving the mission by engaging in resource developmental programming and outreach on behalf of the underserved members of the community. Programs are administer to assist children with enrolling into health coverage, screening for dental issues, screening for vision issues, screening for hearing issues, integrating health lifestyles to home environment. All programs and services are provided cost-free.

Additional Services:
- Focus First (Vision),
- Dental First (Dental),
- Hearing First (Hearing)
- Baby Gateway
- Community, Outreach, Prevention, and Education (COPE)
- 10 Health Steps
MENTAL HEALTH SERVICES LOCATION
If you are in need of mental health counseling or assistance, you can contact the County’s Mental Health Call Center at any time. They will talk with you to clarify what your needs are and can direct you to the appropriate counseling services.

<table>
<thead>
<tr>
<th>Mental Health</th>
<th>Location</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fair Oaks Mental Health</td>
<td>660 South Fair Oaks Sunnyvale, CA 94086</td>
<td>(408) 869-9160</td>
</tr>
<tr>
<td>South County Mental Health</td>
<td>1215 1st Street Gilroy, CA 95020</td>
<td>(408) 855-5673</td>
</tr>
<tr>
<td>Narvaez Mental Health</td>
<td>614 Tully Road San Jose, CA 95111</td>
<td>(408) 869-9160</td>
</tr>
<tr>
<td>Downtown Mental Health</td>
<td>1075 East Santa Clara Street San Jose, CA 95116</td>
<td>(408) 855-5673</td>
</tr>
<tr>
<td>East Valley Mental Health</td>
<td>1991 McKee Road San Jose, CA 95116</td>
<td>(408) 869-9160</td>
</tr>
<tr>
<td>North County Mental Health</td>
<td>231 Grant Avenue Palo Alto, CA 94306</td>
<td>(408) 855-5673</td>
</tr>
<tr>
<td>Central Mental Health</td>
<td>2221 Enborg Lane San Jose, CA 95128</td>
<td>(408) 869-9160</td>
</tr>
<tr>
<td>Las Plumas Mental Health</td>
<td>1650-K Las Plumas Avenue San Jose, CA 95133</td>
<td>(408) 869-9160</td>
</tr>
<tr>
<td>Juvenile Hall Mental Health</td>
<td>840 Guadalupe Parkway San Jose, CA 95110</td>
<td>(408) 869-9160</td>
</tr>
<tr>
<td>Bascom Mental Health</td>
<td>650 South Bascom Avenue San Jose, CA 95128</td>
<td>(408) 869-9160</td>
</tr>
</tbody>
</table>

THE GOOD WILL WELLNESS CENTER PROVIDES
• Free Therapy Sessions,
• Free Addiction Counseling, and
• By Referral Only to Individuals Without Insurance.

AVAILABLE
Monday – Friday, 9:00 a.m. to 4:00 p.m.

The goal for this program is to reduce deaths from suicide in Santa Clara County. Increase awareness of why people contemplate suicide and how to access available resources. Improve monitoring of suicides using clear and comprehensive data. Empower people to respond to a person who is considering suicide through training and education.

EMERGENCY PSYCHIATRIC SERVICES (EPS): (408) 885-6100
Available 24-hours a day. Services include evaluation, assessment, treatment and observation, and referral to appropriate care including admission to a hospital when needed.

MENTAL HEALTH URGENT CARE: (408) 885-7855
Open every day from 8:00 a.m. - 10:00 p.m. This is a walk-in outpatient clinic for Santa Clara County residents who are experiencing a mental health crisis. MHUC provides screening, assessments, crisis intervention, referral and short-term treatment for adolescents and adults (13 years old and up).
Planned Parenthood Mar Monte (PPMM) administers the Cal-Learn Program as well as the Teen Pregnancy Support Program (TPSP) in Santa Clara County. PPMM reaches over 200,000 families annually in counties throughout Mid-California and Northern Nevada to provide medical services, education programs, and advocacy initiatives.

PPMM also offers exciting education programs featuring classroom presentations, radio shows, peer education, family communication classes, an information hotline, and support groups to help parenting or high-risk teens plan positive futures.

Participants who turn 19 years of age while in the Cal-Learn Program may volunteer to remain in the program until they receive their high school diploma or equivalent, or turn age 20.

The Cal-Learn Program includes: Payments for child care, transportation and school expenses, and intensive case management to assist teen parents obtain education, health and social services, cash bonuses, and receive additional services such as Women, Infant and Children (WIC), Food Stamps, Medi-Cal and Family Planning Service.

<table>
<thead>
<tr>
<th>GENERAL HEALTH SERVICES ARE PROVIDED AT THE FOLLOWING CLINICS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Gilroy Health Center</strong></td>
</tr>
<tr>
<td>760 Renz Lane</td>
</tr>
<tr>
<td>Gilroy, CA 95020</td>
</tr>
<tr>
<td>(408) 847-1739</td>
</tr>
<tr>
<td><strong>Mountain View Health Center</strong></td>
</tr>
<tr>
<td>225 San Antonio Road</td>
</tr>
<tr>
<td>Mountain View, CA 94040</td>
</tr>
<tr>
<td>(650) 948-0807</td>
</tr>
<tr>
<td><strong>San Jose Alameda Health Center</strong></td>
</tr>
<tr>
<td>1691 The Alameda</td>
</tr>
<tr>
<td>San Jose, CA 95126</td>
</tr>
<tr>
<td>(408) 795-3600</td>
</tr>
<tr>
<td><strong>San Jose Blossom Hill Health Center</strong></td>
</tr>
<tr>
<td>5440 Thornwood Drive, #G</td>
</tr>
<tr>
<td>San Jose, CA 95123</td>
</tr>
<tr>
<td>(408) 281-9777</td>
</tr>
<tr>
<td><strong>San Jose Eastside Health Center</strong></td>
</tr>
<tr>
<td>3131 Alum Rock Avenue</td>
</tr>
<tr>
<td>San Jose, CA 95127</td>
</tr>
<tr>
<td>(408) 729-7600</td>
</tr>
<tr>
<td><strong>Sunnyvale Health Center</strong></td>
</tr>
<tr>
<td>604 E. Evelyn Avenue</td>
</tr>
<tr>
<td>Sunnyvale, CA 94086</td>
</tr>
<tr>
<td>(408) 739-5151</td>
</tr>
<tr>
<td><strong>Mar Monte Community Clinic</strong></td>
</tr>
<tr>
<td>2470 Alvin Avenue, Ste. 60</td>
</tr>
<tr>
<td>San Jose, CA 95121</td>
</tr>
<tr>
<td>(408) 274-7100</td>
</tr>
<tr>
<td><strong>Facts of Life Line</strong></td>
</tr>
<tr>
<td>1-800-711-9848</td>
</tr>
</tbody>
</table>

**FREE! OPEN TO THE PUBLIC**

The Centers are drop-in and you may stop by anytime during open hours:

- Support Groups
- One-on-One Peer Support
- Resource Center
- Guest Presenters
- Monthly Social Activities

<table>
<thead>
<tr>
<th>ESPERANZA SELF-HELP CENTER</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>LOCATION</strong></td>
</tr>
<tr>
<td>1235 1st Street</td>
</tr>
<tr>
<td>Gilroy, CA 95020-4733</td>
</tr>
<tr>
<td><strong>PHONE</strong></td>
</tr>
<tr>
<td>1 (408) 852-2460</td>
</tr>
<tr>
<td><strong>WEBSITE</strong></td>
</tr>
<tr>
<td><a href="http://www.sccmhd.org">www.sccmhd.org</a></td>
</tr>
<tr>
<td><strong>HOURS</strong></td>
</tr>
<tr>
<td>M Closed,</td>
</tr>
<tr>
<td>T - F, 10:00 a.m. – 4:00 p.m.</td>
</tr>
<tr>
<td><strong>LANGUAGES</strong></td>
</tr>
<tr>
<td>English and Limited Spanish</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ZEPHYR SELF-HELP CENTER</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>LOCATION</strong></td>
</tr>
<tr>
<td>1075 East Santa Clara Street</td>
</tr>
<tr>
<td>San Jose, CA 95116 (Rear)</td>
</tr>
<tr>
<td><strong>PHONE</strong></td>
</tr>
<tr>
<td>1 (408) 792-2140</td>
</tr>
<tr>
<td><strong>WEBSITE</strong></td>
</tr>
<tr>
<td><a href="http://www.sccmhd.org">www.sccmhd.org</a></td>
</tr>
<tr>
<td><strong>HOURS</strong></td>
</tr>
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</tr>
<tr>
<td>T - F, 10:00 a.m. – 3:00 p.m.</td>
</tr>
<tr>
<td><strong>LANGUAGES</strong></td>
</tr>
<tr>
<td>English and Limited Spanish</td>
</tr>
</tbody>
</table>
## CALWORKS SOCIAL WORK UNIT

**RECOMMENDATIONS**
Contact your CalWORKs Employment Services case worker to be referred

**ELIGIBILITY**
All active, post-aid and pending CalWORKs clients are eligible to receive assistance from the Social Work Unit.

If someone you love is either physically or emotionally hurting you, CalWORKs has services to help you. We can provide you with services to help keep you and your children safe, help you to escape the abuse and become self-sufficient.

### SERVICES ARE FREE, VOLUNTARY AND CONFIDENTIAL
Social Work Unit has social workers and a Domestic Abuse Liaison to provide crisis intervention and the development of a safety plan which may include emergency housing, counseling services, and restraining orders.

#### SERVICES

- **Emergency Shelter:** 24/7; at a confidential location, for women and their children. Provides safety, basic needs assistance, case management, peer counseling, children’s support services, and referrals to other services.
- **Crisis Counseling and Legal Advocacy:** walk-in services at the Community Office; includes Risk Assessment, Safety Plan, counseling, and information and assistance in filing a restraining order.
- **Support Groups:** groups in English and Spanish, day and evening, at the Community Office, with Kids Club positive play activities for children of group participants during group session; additional groups in Mountain View and Los Gatos.
- **Self-Sufficiency Case Management:** at the Community Office; assistance in developing a plan and accessing resources to help address barriers to self-sufficiency: Food, Housing, Income, Employment, Education, Health Care, Wellness, and Domestic Violence (safety).

The mission of the YWCA Domestic Violence Department, Support Network Program is to empower our diverse community to live free from domestic violence through the provision of safety, support services and self-empowerment.

- All services are confidential.
- Services are for individuals and families; adults, teens and children experiencing, exposed to, or recovering from domestic violence.
- Services are provided in English and Spanish. Interpreters are available, and
- Almost all services are free.

### CRISIS LINE 1(800) 572-2782
Second Harvest Food Bank Food Assistance Programs

Call the Food Connection Hotline for Information on These Programs

**FOOD ASSISTANCE PROGRAM**
This program provides a variety of grocery items to hundreds of non-profit agencies in Santa Clara and San Mateo county neighborhoods. These hot meal programs, emergency food pantries and shelters serve a culturally diverse clientele of individuals, families with children and seniors.

**OPERATION BROWN BAG**
This self-help program offers low-income seniors bag of groceries at various community locations. Seniors must be 60 years or older or 55 years and disabled.

**FAMILY HARVEST**
This program provides monthly groceries to low-income families with dependent children under age 26 living at home with parents.

**MOBILE PANTRY**
This program assists families and individuals living in geographically isolated, “walking” communities that do not have access to grocery stores or community services. Members receive protein-rich foods, such as eggs, milk, and meat as well as fresh produce on a monthly basis.

**PRODUCE MOBILE**
This program delivers fresh fruits and vegetables to individuals each month at local neighborhood centers to improve health and nutrition in low-income communities. For more information on Produce Mobile locations, please call 1-800-984-FOOD (3663).

*The Produce Mobile visits the Employment Connection at the CalWORKs Central Office 1879 Senter Road, San Jose, CA 95110
*The EBT card needs to be presented to participate.*

**CalFresh APPLICATION ASSISTANCE**
Food Connection Outreach Specialists will assist those who wish to apply for CalFresh. Help will be given with completing CalFresh applications and the initial appointment process with Social Services Agency.

**PROMOTORES DE SECOND HARVEST**
Do you consider yourself a dynamic and active person? Second Harvest food Bank invites you to be a part of our Second Harvest Promotores. Share and help member of your community enroll and receive free food that they are eligible for. All languages are welcome!

**MEALS FOR YOUTH THROUGH 18 YEARS OLD**
In addition to school lunch programs many schools also offer breakfast and supper for their students. Inquire at your local school. SHFB staff can assist in the completion of the Free and Reduced Meal Application. The Summer Food Program offers free meals June through August. Text “food” to 877-877 or contact SHFB at 1-800-984-3663 for locations near you.

*The call is FREE! The food is FREE!*
FOOD RESOURCES
These programs are available to assist you!

**WHAT IS CALFRESH?**
- CalFresh (also known as SNAP) helps people with limited incomes buy healthy food.
- CalFresh is a nutrition program not a welfare program.
- CalFresh benefits are deposited in an Electronic Benefit Transfer (EBT) card. It works just like a bank debit card. EBT cards can be used at most grocery stores and farmers’ markets.

**WHO CAN GET CALFRESH?**
- You can receive CalFresh even if you have earning, disabled, unemployed, receiving Social Security, CalWORKs, General Assistance or retired.
- To qualify, at least one household member must be an eligible immigrant or citizen. That person can be a child.
- If you are an immigrant and receive CalFresh benefits, it will not affect your ability to become a US citizen or legal resident. Sponsored immigrants can also be eligible.
- Single individuals and couples without children can receive CalFresh.
- Many college students can get CalFresh if they meet student requirements.
- If you get SSI (Supplemental Security Income) you are not eligible for CalFresh.

**WHAT ELSE SHOULD YOU KNOW ABOUT CALFRESH?**
- You can own your home and car, and have savings and still be eligible. You do not need to report CalFresh on your tax return.
- CalFresh is not a loan. You do not need to pay back benefits that you receive, unless you are overpaid.
- If you get CalFresh it will not count against you when you apply to become a citizen or legal permanent resident of the United States.
- If you are 60 years of age or older, homeless or disabled, you are eligible to purchase prepared meals at certified restaurants in Santa Clara County.
- CalFresh is intended to make sure that you and your family can get the nutritious food you need to live a healthy life. CalFresh is safe, free, and confidential.

The Fresh Success Program, at Gavilan College, is designed to support students in achieving academic success and becoming more employable.

The program focuses on serving students receiving CalFresh benefits, have timed-out from CalWORKs and/or qualify as a member of one of the populations identified in the Gavilan College Equity plan.

**MINIMUM ELIGIBILITY REQUIREMENTS**
- Receiving or potentially eligible to receive CalFresh benefits
- Attending Gavilan Community College AND enrolled in approved classes
- Not receiving cash benefits
- Live in Santa Clara County

**SERVICES TO ELIGIBLE STUDENTS**
- Academic counseling
- Rental assistance
- Job readiness
- Utility & Vehicle Repair Assistance
- Up to $100/month in transportation assistance
- Student support workshops
- Textbook vouchers
CALFRESH RESTAURANT MEALS PROGRAM

If you are elderly, disabled or homeless, you can use your CalFresh Electronic Benefit Transfer (EBT) card to purchase prepared food from restaurants participating in the CalFresh Restaurant Meals Program.

Your Eligibility Worker will determine your eligibility for the program and code your EBT card so that it can be accepted as payment for hot meals.

You need to show your EBT card every time you visit an approved restaurant prior to ordering so that the participating restaurant can verify that your EBT card is coded to participate.

You can use your CalFresh EBT card to purchase prepared food at the following locations listed here.

If you need assistance with your EBT card, call customer service toll-free phone number 24-hours a day, seven days a week.

1-877-328-9677

• Change your EBT PIN
• Report a lost or stolen EBT card
• Get a new EBT card

If you are experiencing an emergency and need an EBT card, call your case manager.

FOOD RESOURCES
These programs are available to assist you!

Subway #3691
2386 Senter Road
San Jose, CA 95112
Bus Route: 73

Subway #11142
2002 Alum Rock Road
San Jose, CA 95116
Bus Route: 26, 60

Subway #470
2006 Winchester Blvd #B
Campbell, CA 95008
Bus Route: 26, 60

Subway #27048
421 California Ave.
Palo Alto, CA 94305
Bus Route: 66, 68, 70, 72, 73

Subway #33199
103 E. Santa Clara St.
San Jose, CA 95113
Bus Route: 22, 23, 322, 522

Burger King #3713
1305 N. Bascom Ave. #A
San Jose, CA 95128
Bus Route: 81

Subway #2400
3481 S. Bascom Ave.
Campbell, CA 95008
Bus Route: 61

Burger King #3246
635 E. Capitol Expwy
San Jose, CA 95111
Bus Route: 70, 73

Burger King #6335
1925 El Camino Real
Santa Clara, CA 95050
Bus Route: 22, 522

Burger King #6028
4040 Monterey Road
San Jose, CA 95111
Bus Route: 66, 68, 70

El Pollo Loco #3515
996 W. El Camino Real
Sunnyvale, CA 94078
Bus Route: 22

El Pollo Loco #3516
2505 El Camino Real
Santa Clara, CA 95051
Bus Route: 22

El Pollo Loco #3571
6986 Chestnut Street
Gilroy, CA 95021
Bus Route: 14

El Pollo Loco #3589
5124-A Stevens Creek Blvd.
San Jose, CA, 95129
Bus Route: 23

El Pollo Loco #3604
665 Coleman Ave.
San Jose, CA, 95110
Bus Route: 61, 62

El Pollo Loco #3663
2131 Monterey Hwy., #30
San Jose, CA 95125
Bus Route: 68

El Pollo Loco #3716
1701 Story Rd., #30
San Jose, CA 95122
Bus Route: 22, 25

Gaby’s Taquería
3975 Senter Road
San Jose, CA 95111
Bus Route: 73

Straw Hat Pizza
81 Curtner Avenue
San Jose, CA 95125
Bus Route: 26, 66, 68

Burger King #1673
3750 El Camino Real
Santa Clara, CA 95051
Bus Route: 22

Burger King #11888
2535 Channing Ave.
San Jose, CA 95134
Bus Route: Limited Services

Burger King #10957
773 N. Matilda Ave.
Sunnyvale, CA 94086
Bus Route: 54

Burger King #13870
2390 Almaden Rd., #10
San Jose, CA 95125
Bus Route: 26

Burger King #6419
1030 McLaughlin Ave.
San Jose, CA 95122
Bus Route: 72

Burger King #4913
177 East El Camino Real
Mt. View, CA 94040
Bus Route: 22

Burger King #2279
329 N. Capitol Ave.
San Jose, CA 95127
Bus Route: 64

Burger King #5901
1181 Old Oakland Rd.
San Jose, CA 95112
Bus Route: 66

Burger King #6755
2170 Monterey Rd.
San Jose, CA 95112

Carl’s Jr. #7043
2802 S. White Road
San Jose, CA 95148

Carl’s Jr. #7044
1689 N. Capitol Ave.
San Jose, CA 95132

Carl’s Jr. #7045
2 N. Jackson
San Jose, CA 95133

Carl’s Jr. #7182
1095 Oakland Rd.
San Jose, CA 95122

Carl’s Jr. #7741
655 Coleman Avenue
San Jose, CA 95110

Carl’s Jr. #8059
15 S. 1st Street
San Jose, CA 95113

Subway #41311
1701 Story Road
San Jose, CA 95122

Subway #5956
161 W. San Fernando St.
San Jose, CA 95110

Wingstop #895
2719 McKee Road
San Jose, CA 95127

Wingstop #326
503 Coleman Ave.
San Jose, CA 95110

Wingstop #451
1661 Hollenbeck Ave.
Sunnyvale, CA 94087

Wingstop #503
19620 Steven Creek Blvd., #190
Cupertino, CA 95014

Wings in Motion
Db: Wingstop
121 Curtner, Suite 30
San Jose, CA 95125
FARMERS’ MARKETS AND CALFRESH/EBT

1 (877) 847-3663

Single people and families with little or no income can buy food by using their EBT at grocery stores and some farmers’ markets in the county. Bring your EBT card to the Farmers’ Market information booth, decide how much you want to spend and swipe your card. You will receive one token per $1.00 to buy fresh fruits and vegetables.

CITY OF CUPERTINO
Farmers’ Market at Vallco Shopping Mall
Fridays, 9am - 1pm, Year Around
Steven Creek and Wolf Road
CITY OF GILROY
Gilroy Downtown Farmers’ Market
Sundays, 10am - 2pm, May - October
7th Street & Eighleberry
CITY OF CAMPBELL
Campbell Farmers’ Market
Sundays, 9am-1pm, Year Round
Campbell Ave., 2nd and Central Ave.

Almaden/Via Valiente CA Farmers’ Market
March 8-November 13, Wed., 10am-5pm: 6902-6966 Almaden Via Valiente Plaza
Alum Rock Village Farmers’ Market
Saturdays, 8am - 1pm, Year Around
57 North White Road
Berryessa Farmers’ Market
Saturdays, 9am - 1pm, Year Around
1376 Pinedmont Road
Evergreen Farmers’ Market
Sundays& Wednesdays, 9am - 1pm, Year Around
Evergreen Village Square, Ruby Ave @ Classico Avenue
Kaiser Permanente Farmers’ Market
Fridays, 10am - 2pm, Year Around
270 International Circle
San Jose Downtown Farmers’ Market
Fridays, 10am - 2pm, May - November
San Pedro Square between Santa Clara and John Street
Santa Teresa Farmers’ Market
Saturdays, 10am - 2pm, April - November
Kaiser Santa Teresa, Santa Teresa @ Camino Verde
Julian St. James Farmers’ Market
Wednesdays, 4pm - 8pm, June - September
East St. John & 16th Street,
North 14th St. and E. Santa Clara St.
Hanchett Ave Farmers’ Market
Saturdays, 9am - 1pm, June - September
Hanchett Ave & The Almaeda
Willow Glen Farmers’ Market
Sundays, 9:30am – 1:30pm, May-December
Lincoln Ave. & Willow Glen
Fairgrounds Outdoor Farmers’ Market
Wednesdays, 4pm - 8pm; Fridays, 4pm - 8pm;
Sundays 10am - 4pm; Year Around
344 Tully Road, Parking lot across from Fairgrounds

SENIOR NUTRITION PROGRAM

(408) 975-4860

Annually, the Senior Nutrition Program provides over 1,000,000 hot lunches and home delivered meals. The menus provide healthy choices and approved by a registered dietitian.

INFORMATION
Council on Aging Silicon Valley
408-350-3200

WEBSITE
https://www.sccgov.org/sites/ssa/das/snp/Pages/snp.aspx

ELIGIBILITY
Any person over 60 years old

CITY OF LOS ALTOS
Los Altos Downtown Farmers’ Market
Thursdays, 4 - 9pm, May - September
State Street @ 2nd
CITY OF MILPITAS
Milpitas Farmers’ Market
Sundays, 8am - 1pm, Year Around
526 Los Coches Street
CITY OF MOUNTAIN VIEW
Mountain View Farmers’ Market
Sundays, 8am - 1pm, Year Around
Caltrain Station
CITY OF LOS GATOS
Los Gatos Farmers’ Market
Sundays, 8pm - 1pm, Year Around
Downtown Park Plaza,
Santa Cruz Ave. and W. Main St.
CITY OF PALO ALTO
VA Palo Alto Farmers Market
Wednesdays, 10am - 2pm, April - November
3801 Miranda Avenue
CITY OF SANTA CLARA
Kaiser Santa Clara Farmers’ Market
Thursdays, 10am - 2pm, Year Around
710 Lawrence Expressway
CITY OF SUNNYVALE
Sunnyvale Farmers’ Market
Saturdays, 9am - 1pm, Year Around
Intersection of Murphy and West Washington
CITY OF SAN JOSE
San Pedro Square Farmers’ Market
Saturdays, 8am - 1pm, April - December
West St. John Street between North San Pedro & North Almaden Avenue

DEPARTMENT OF AGING AND ADULT SERVICES SENIOR NUTRITION PROGRAM

DINING OUT
Dining Out locations are community centers throughout Santa Clara County where seniors, 60 years of age and over, can enjoy a nutritious meal, group activities, and good company. It’s a place to socialize with other seniors who are dancing, taking classes, playing game, and eating right – together.

Any person over the age of 60 is eligible for these lunches. A donation of $2.50 is suggested for each person to help offset the cost of the meal. Some sites require reservations and registration is required at all sites. Please contact individual sites for requirements. Most sites are open daily (Monday-Friday). Please call ahead to each location’s hour of operation. Transportation is available to some sites.

DINING IN
Dining In is a way for seniors, 60 years of age and older, to enjoy meals delivered right to their home. The Meals on Wheels program is available to home bound seniors, regardless of income, who are ill, disabled, or otherwise unable to obtain food or prepare meals for themselves. Weekly deliveries of frozen lunch/dinner entrees and breakfasts supplemented with milk, bread, fresh fruit, juice, and other grocery items help seniors remain healthy and maintain their independence.

WEEKLY DELIVERY INCLUDES
- Seven dinners
- Seven frozen meals (lunch and dinner)
- Half gallon low fat milk
- A loaf of bread
- Assorted grocery items
TRANSPORTATION RESOURCES
Free to CalWORKs Clients for work/training-related purpose!

TRANSPORTATION INFORMATION FOR SANTA CLARA COUNTY

AT A GLANCE RATES

SINGLE RIDE (Regular & Limited Stop Buses, Light Rail)
Adult: $2.00
Youth (5-17 years): $1.75
Senior/Disabled/Medicare: $1.00

EXPRESS RIDE
Single Ride: $4.00
Day Pass: $12.00

DAY PASS
Adult: $6.00
Youth (5-17 years): $5.00
Senior/Disabled/Medicare: $2.50

8-HOUR LIGHT RAIL PASS
Adult: $4.00
Youth (5-17 years): $3.50
Senior/Disabled/Medicare: $2.00

COMMUNITY BUS SINGLE RIDE
Adult: $1.25
Youth (5-18 years): 75¢
Senior/Disabled/Medicare: 50¢

BUY VTA PASSES ONLINE:
http://santaclaravta.americommerce.com/store.htm

Fares and schedules are subject to change.

Monthly Flash Passes, Monthly Stickers and Day Pass Tokens

DAY PASS TOKENS
Adult Day Pass Tokens: 5 for $27.00
Youth Day Pass Tokens: 5 for $22.50
Tokens may not be used for fare upgrades or substituted for cash

MONTHLY FLASH PASS AND STICKER
Adult Flash Pass - $70.00
Express Flash Pass - $140.00
Youth Flash Pass (ages 5 through 17) - $45.00
Senior/Disabled/Medicare Monthly Sticker - $25.00

ANNUAL PASS SUBSCRIPTIONS
Annual pass subscriptions can be purchased any time of the year.
Adult: $770.00
Youth: $495.00
Senior/Disabled/Medicare: $275.00
Senior (65+)/Disabled/Medicare Reduced Fares

**When boarding VTA Buses, place exact fare in the fare box (drivers do not carry change)**

All Youth and Senior/Disabled/Medicare fares are valid on VTA Express Bus service without an upgrade payment.

Children under 5 ride free with adult or parent.

TO QUALIFY FOR THE SENIOR/DISABLED FARE, YOU MUST PRESENT
ONE OF THE FOLLOWING
A Medicare Card, Regional Transit Connection (RTC) Discount Card, DMV Disabled License Plate registration, DMV Disabled Parking Placard printout, a valid card from another transit provider or proof of age (65 and older).

All Youth and Senior/Disabled/Medicare are valid on VTA Express Bus service without an upgrade payment. Children under 5 ride free with adult or parent

CLIPPER ON VTA
Clipper is an all-in-one transit "smart" card that you can load transit passes and electronic cash value to use on the Bay Area transit systems.

MONTHLY PASSES (STANDARD AND EXPRESS)
- Get a Clipper card. They are available at Clipper retailers:
A list of Clipper retailers in Santa Clara County can be found at www.clippercard.com
  * Online at clippercard.com  * By phone at 877.878.8883
- Load the card. VTA monthly passes for your Clipper card can be purchased:
  * At Clipper retailers  * Online at clippercard.com
  * By Phone at 877.878.8883  * Using your transit benefits at work:
For more information about using transit benefits to load your Clipper card, visit www.clippercard.com/transitbenefits
- Tag the card. When boarding, touch your card to the Clipper logo on the card reader. On buses, the card reader is located on board. On the lightrail, the Clipper reader is found on the platform next to a ticket vending machine; you must tag your clipper card to the card reader before boarding the lightrail (even if you have a monthly pass). Wait for the beep and proceed to board.
### TRANSPORTATION RESOURCES

**Free to CalWORKs Clients for work/training related purpose!**

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## ADDITIONAL TRANSPORTATION INFORMATION AT A GLANCE

**INFORMATION**

Call VTA’s Customer Service Department at (408) 321-2300, TDD (408) 321-2330, or from the 650 area code and South Santa Clara County only (800) 894-9908.

The Call Center is open Monday through Friday from 6:00 a.m. to 7:00 p.m. and Saturday from 7:30 a.m. to 4:00 p.m. Representatives can advise you on the best routes to get to your destination.

**The Source for Bay Area Transportation**

www.511.org

Current Traffic Info.

Dial 611

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### RESOURCE | PHONE NUMBER | WEB PAGE
--- | --- | ---
Valley Transportation Authority (VTA)  
VTA Customer Service  
650 & South Santa Clara  
County Toll Areas  
Hearing Impaired (TDD only)  
Bike Locker Rentals  | 1-408-321-2300  
1-800-894-9908  
1-408-321-2330  
1-408-321-7520  | www.vta.org  
www.caltrain.com  
www.bikelockersvta.org

General Assistance  
RIDES for Bay Area Commuters  
Bikes on buses, light rail, VTA  
Bikes on Caltrain  
Bike parking and lockers at transit stations, VTA  | 1-800-755-POOL  
1-408-321-2300  
1-800-660-4287  
1-408-321-7520  | www.vta.org  
www.bikelink.org

Maps  
Countywide, VTA  
Cupertino  
Los Altos  
Milpitas  
Mountain View  
Palo Alto  
Santa Clara  
Sunnyvale  | 1-408-321-2300  | www.vta.org

Subsidy/Transit Ticket Programs  
ECO PASS, VTA  
Commuter Check, RIDES  
VTA On-Site Ticket Sales, VTA  | 1-408-321-2300  
1-800-755-POOL  
1-408-321-2300  | www.vta.org

Paratransit Services  
Outreach & Escort General Information  
Outreach & Escort Reservations  
San Andreas Regional Center  
Catholic Charities Independent Aging Program  | 1-408-436-2865  
1-408-436-4860  
1-408-374-9960  
1-408-282-8608  | www.outreach1.org

HOV Lanes  
Bus and Rail Map, VTA  | 1-408-321-2300  | www.vta.org

Park & Ride Lots  
RIDES for Bay Area Commuters  
Bus and Rail Map, VTA, Caltrain  | 1-800-755-POOL  
1-408-321-2300  | www.vta.org

Transportation Services for Children  | 1-408-321-2300  | www.vta.org

Taxi Services  | Please check the Yellow Pages/Internet  |  

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TRANSPORTATION RESOURCES
Low-Cost Automobile Insurance Program!

CALIFORNIA'S LOW COST AUTO INSURANCE

FOR MORE INFORMATION
1-866-602-AUTO-1
1-866-602-8861
WEBSITE
www.mylowcostauto.com
www.insurance.ca.gov
Key Word:
CA Auto Insurance Program

CLCA coverage limits are less than the mandatory basic-limits policies, but California state law provides that a CLCA policy satisfies financial responsibility laws.

PENINSULA FAMILY SERVICE
DRIVEFORWARD VEHICLE LOAN PROGRAM

LOCATIONS
24 Second Avenue
San Mateo, CA  95401
and
2635 N. First St., Suite 248
San Jose, CA  95134

CONTACTS
(650) 403-4300
Rob Ext. 4415 – Freddy Ext. 311
WEBSITE
www.peninsulafamilyservice.org

TRANSPORTATION AND ANCILLARY EXPENSES

CONTACT
Current CalWORKs participants must contact their CalWORKs Employment Services Case Manager.

TRANSPORTATION IS THE KEY!
DriveForward provides affordable interest rate loans on pre-owned vehicles for individuals and families who do not have access to conventional credit.

REQUIREMENTS TO PARTICIPATE
• Live or work in San Mateo or Santa Clara County
• Annual household income up to $75,000 or less (for a family of 3)
• Sufficient disposable income to afford the monthly loan payment
• Valid California driver's license

STEPS TO QUALIFY
• Attend a Financial Education Workshop,
• Complete and submit a loan application, and
• If approved, find a vehicle, get it inspected and then drive it home!

HOURS
M – F, 8:30 a.m. to 5:30 p.m.

LANGUAGES
English and Spanish

TRANSPORTATION RESOURCES
Low-Cost Automobile Insurance Program!

The primary goal of the California Low Cost Automobile Insurance Program (CLCA) is to provide an affordable auto insurance option to low-income good drivers.

California Law requires that all drivers be insured. However, too many low-income drivers remain uninsured because the costs of standard insurance premiums are beyond their financial reach. The California Low Cost Automobile Insurance Program provides affordable liability only auto insurance that meets the state's financial responsibility laws. CLCA is available in Santa Clara County.

What is the maximum limits this CLCA liability policy will cover?
CLCA policies are limited to no more than two policies per person.

BASIC LIABILITY POLICY
• Bodily Injury liability per person - $10,000
• Bodily Injury liability per accident - $20,000
• Property Damage liability per accident - $3,000

Who is available for the California Low Cost Automobile Insurance Program?
• Low-income drivers in Santa Clara County Eligible household income may not exceed 250% of the federal poverty level.
• Applicant must be at least 19 years of age or older and a continuously licensed driver for the past three years.
• Applicant must qualify as a good driver:
• The value of the car to be insured must not exceed $20,000.
• College student-applicants may not be claimed as dependent on another person’s federal and/or State income tax return.

TRANSPORTATION RESOURCES
Low-Cost Automobile Insurance Program!

Eligible CalWORKs clients and their children may receive bus passes, parking fee or mileage reimbursement to facilitate their participation in employment and/or training.

ELIGIBILITY
Clients must be participating, in good standing, in a CalWORKs activity.

NO LONGER ON AID
CalWORKs post-aid participants must call (408) 758-3777 for assistance.
KAFPA is Northern California’s largest kinship, adoptive, and foster parent association, and mostly volunteer run non-profit. KAFPA provides education and training, family and youth programming, and resource coordination, in addition to policy advocacy for all families through community engagement. The best of services to this significant and essential community in Santa Clara County is accomplished through many partnerships.

The Resource Center is currently housed in San Jose (serving San Jose and surrounding cities including San Francisco County) and a satellite Resource Center in Gilroy (serving South County families (Morgan Hill, Gilroy, San Martin) and also Merced County (Los Baños).

**HOURS**
Monday & Wednesday, 9:00 a.m. - 5:00 p.m.; Tuesday & Thursday, 9:00 a.m. - 5:00 p.m.

**WEBSITE**
www.kafpa.org

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**FIRST 5 Family Resource Centers:**

**FREE** programs, services, and activities for families with children, birth through age 5.

**FAMILY RESOURCE CENTER SITES**

<table>
<thead>
<tr>
<th>Center Name</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Captain Jason Dahl Family Resource Center, Bldg. P-1</td>
<td>3200 Water Street, San Jose, CA 95112</td>
<td>(408) 363-5650</td>
</tr>
<tr>
<td>SJB Northwood Family Resource Center, Bldg. 700</td>
<td>2760 East Trimble Road, San Jose, CA 95132</td>
<td>(408) 684-4785</td>
</tr>
<tr>
<td>Sacred Heart Community Service</td>
<td>1381 South 1st Street, San Jose, CA 95110</td>
<td>(408) 278-2176</td>
</tr>
<tr>
<td>Somos Mayfair</td>
<td>370-B South King Road, San Jose, CA 95116</td>
<td>(408) 251-6900</td>
</tr>
<tr>
<td>Santee Family Resource Center, Rm. 23</td>
<td>1313 Audubon Way, San Jose, CA 95122</td>
<td>(408) 420-1932</td>
</tr>
<tr>
<td>Indian Health Center (IHC)</td>
<td>25 North 14th St., Ste. 140, San Jose, CA 95112</td>
<td>(408) 445-3400</td>
</tr>
<tr>
<td>Mercy Street Family Resource Center</td>
<td>748 Mercy Street, Mountain View, CA 94041</td>
<td>(650) 967-4813</td>
</tr>
<tr>
<td>The Health Trust Family Resource Center</td>
<td>46 Race Street, San Jose, CA 95126</td>
<td>(408) 380-8600</td>
</tr>
<tr>
<td>Catholic Charities Family Resource Center</td>
<td>4 Wabash Avenue, San Jose, CA 95128</td>
<td>(408) 380-8600</td>
</tr>
<tr>
<td>Fairwood Family Resource Center, Blgd. 203</td>
<td>1110 Fairwood Avenue, Sunnyvale, CA 94089</td>
<td>(408) 684-4785</td>
</tr>
<tr>
<td>Rebekah Children’s Services – Family Resource Center Adelante</td>
<td>290 I O O F Avenue, Gilroy, CA 95020</td>
<td>(408) 523-4870</td>
</tr>
</tbody>
</table>

**THIS PROGRAM PROVIDES THE FOLLOWING**

- Home visiting services to support you and your child,
- Developmental screening and connection to developmental and behavioral services,
- Support for navigating the court system,
- Parenting support for families who are divorced or separated (Triple P Positive Parenting Program),
- Connection to emergency food and shelter,
- Access to immigration assistance,
- Access to health insurance enrollment,
- Assistance with finding employment or gaining vocational skills, and
- Connection to FIRST 5 Family Resource Centers.
This program accepts children from 6-weeks to 5 years old. Families need to reside in the city of Mountain View to be considered for enrollment.

**HOURS**
Monday – Friday, 7:00 a.m. – 6:00 p.m.

**WEBSITE**
www.learninglinkspreschool.org

**CONTACT**
Falin Ziadeh
(650) 938-2252

The California Migrant Education Program is part of a federally funded national program that provides supplemental educational and support services to migrant children.

Each year thousands of farm workers leave their homes and move across school districts and state lines to follow work in agriculture. This causes disruption in their children’s education and often causes the migrant children to fall behind or to be at risk of failing.

The Migrant Education Programs support high-quality and comprehensive educational programs for migratory children to address disruption in schooling and other problems that result from repeated moves.

**SERVICES PROVIDED**
- Preschool Program (MEES)
- Parent Involvement and Training
- Portable Assistance Program (PASS)
- Free school lunch to Migrant Students
- Out of School Youth Program (OSY)
- Parent Advisory Council (PAC)
- Advocacy and Outreach
- Dental and Vision Screenings
- Summer School transportation

**THE MIGRANT EDUCATION PROGRAM (MEP):** provides free supplemental education and basis health services to eligible children and youth from 3-21 year of age. To be eligible, parents or guardians must complete a brief interview and intake form with a “MEP” recruiter. Qualifying criteria include having moved in the last 3 years in order to obtain season or temporary work in agriculture or fishing.

Region 1 serves six Counties: Santa Clara, San Mateo, San Francisco, Alameda, Santa Cruz and San Benito.

**HOURS:** 8:00 a.m. - 5:00 p.m.

**CONTACT:** Jocelyne Cardona, Jocelyne_Cardona@sccoe.org
CHILD CARE SERVICES

If you have a child in your household under the age of 13, CalWORKs has child care services for you!

IF YOU ARE CURRENTLY ON AID
• Do you need childcare?
  Contact your CWES worker to sign up for this benefit.
• Don't know the number?
  Call (408) 758-3500 to learn the phone number of your CWES worker.

IF YOU ARE NO LONGER RECEIVING AID
As a former CalWORKs participant, off aid and currently working, you are also eligible to receive free or low-cost child-care services. Please call: (408) 758-3500 Option 3 for information.

LANGUAGE CAPABILITIES
English, Spanish, Vietnamese and other languages are available through translation services.

CHILD SAFETY INFORMATION

MEGAN’S LAW
Access the database to check for offenders in your area:
http://www.meganslaw.ca.gov/

OLIVER’S LAW
Allows you to review the files of the child care provider you are interested in:
http://ccld/ca.gov/

DO YOU NEED ASSISTANCE LOCATING A BABYSITTER / DAY CARE PROGRAM?

CalWORKs has contracted with Community Child Care Council of Santa Clara County (4Cs) to provide referrals and help you find a child care provider. You can meet with a 4Cs Child Care Specialists on a drop-in or appointment basis. Assistance may also be available over the phone!

<table>
<thead>
<tr>
<th>4C Council (South)</th>
<th>Hours of Operation:</th>
</tr>
</thead>
<tbody>
<tr>
<td>379 Tomkins Court</td>
<td>2nd &amp; 4th Week of Month</td>
</tr>
<tr>
<td>Gilroy, CA 95020</td>
<td>W &amp; TH, 8:30 a.m. – 4:30 p.m.</td>
</tr>
<tr>
<td>(408) 758-3301</td>
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<tr>
<td></td>
<td>Bus Route: 68</td>
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<tr>
<td>4C Council (Central)</td>
<td>Hours of Operation:</td>
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<tr>
<td>1879 Senter Road</td>
<td>M–TH, 8:30 a.m. – 4:30 p.m.</td>
</tr>
<tr>
<td>San Jose, CA 95112</td>
<td>F, 8:30 a.m. – 12:00 p.m.</td>
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<tr>
<td>(408) 487-0641</td>
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<tr>
<td>(408) 487-0645</td>
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<tr>
<td></td>
<td>Bus Route: 73</td>
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<tr>
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<tr>
<td>4C Council (North)</td>
<td>Hours of Operation:</td>
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<tr>
<td>1330 West Middlefield Road</td>
<td>1st &amp; 3rd Week of Month</td>
</tr>
<tr>
<td>Mountain View, CA 94043</td>
<td>W &amp; TH, 8:30 a.m. – 4:30 p.m.</td>
</tr>
<tr>
<td>(408) 278-2444</td>
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<tr>
<td></td>
<td>Bus Route: 40</td>
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<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>4C Council</td>
<td>Hours of Operation:</td>
</tr>
<tr>
<td>150 River Oaks Pkwy</td>
<td>M–TH, 8:30 a.m. – 4:30 p.m.</td>
</tr>
<tr>
<td>Suite F-1</td>
<td>F, 8:30 a.m. – 12:00 p.m.</td>
</tr>
<tr>
<td>San Jose, CA 95134</td>
<td></td>
</tr>
<tr>
<td>(408) 487-0747</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Bus Route: 66 then Light Rail Guadalupe Line 101 (River Oaks)</td>
</tr>
<tr>
<td></td>
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<tr>
<td></td>
<td>Website: <a href="http://www.4c.org">www.4c.org</a></td>
</tr>
<tr>
<td></td>
<td>E-Mail Address: <a href="mailto:CalWORKs@4c.org">CalWORKs@4c.org</a></td>
</tr>
</tbody>
</table>

MEGAN’S LAW
The purpose of Megan’s Law is to provide the public with internet access to detailed information on registered sex offenders. The law expands access and allows the public to use their personal computers to view information on sex offenders required to register with local law enforcement. The law is not intended to punish offenders and specially prohibits using the information to harass or commit any crime against an offender.

OLIVER’S LAW
The purpose of the law is to allow parents to review the safety of the child care program or facility. To encourage parents to evaluate the program’s ability to meet the needs of their child. Licensed child care facilities are required to present complaint information to a parent when asked. This gives the parent and provider an opportunity to discuss sensitive issues, including changes that have been made in response to a complaint. It also gives providers a chance to tell their side of the story.
## COMMUNITY CHILD CARE COUNCIL OF SANTA CLARA COUNTY (4C’S)

**CONTACT**
150 River Oaks Pkwy
Suite F-1
San Jose, CA 95134
(408) 487-0747

**WEBSITE**
www.4c.org

4C’s promotes the availability and accessibility of quality early care and education for all children in Santa Clara County through services to child care providers, parents, children and the community at large.

### ELIGIBILITY
This agency may provide former CalWORKs clients, who have received cash aid within the last 24 months, with free or low cost child care services. Non-CalWORKs clients can access services through the Centralized Eligibility List (CEL) at (877) 235-0095.

## CHOICES FOR CHILDREN (CFC)

**CONTACT**
111 N. Market Street
Suite 700
San Jose, CA 95113
(408) 297-3295

**WEBSITE**
www.choices4children.org

Choices for Children offers programs that support, educate, and enhance family & provider services. The programs place families at the center of a community of support services.

### ELIGIBILITY
This agency may provide former CalWORKs clients, who have received cash aid within the last 24 months, with free or low cost child care services. Non-CalWORKs clients can access services through the Centralized Eligibility List (CEL) at (877) 235-0095.

## HEAD START EARLY HEAD START

**CONTACT**
1290 Ridder Park Drive
San Jose, CA 95131

(408) 453-6900

**HOURS**
Monday – Friday
8:00 a.m. – 5:00 p.m.

**WEBSITE**
www.myheadstart.org

Head Start offers, low income families, two FREE programs that promote quality early care and school readiness.

The Early Head Start Program provides home visiting services to support you and your child (ren). The Head Start Program is a preschool program for children between the ages of three to five (3-5) years old.

### ELIGIBILITY
Income eligibility is based on the Poverty Guidelines CalWORKs and SSI. Foster Care and Homeless families automatically qualify.

### PROGRAM LANGUAGE CAPABILITIES
English, Spanish and Vietnamese
EMLOYMENT RESOURCES
A Full-Time Job is Just a Referral Away!

SENIOR COMMUNITY SERVICES EMPLOYMENT PROGRAM (SCSEP)
Free employment assistance including on-the-job training experience and Homecare Training Classes.

Eligible applicants must be 55 years or older, meet household low-income requirements, currently unemployed and be a resident of Santa Clara County.

For senior services information and assistance call: (408) 350-3200 Option 5 leave your name, phone number and a short message and an employment counselor will return your call within one business day.

LANGUAGE: English is required to complete assessment exams.

OTI’S MISSION
OTI prepares socio-economically disadvantaged students with career training and employment services including counseling and advisement, job preparation and placement while concurrently providing employers with qualified employees.

WHO WE SERVE
OTI provides services to thousands of clients seeking job skills and job placement services. Many clients focus on certificate programs at either the Foothill or the De Anza campuses.

DO YOU WANT TO WORK IN A SILICON VALLEY HIGH–TECH COMPANY?
Do you like helping people and working with computers? Paid internship opportunities in our CompTechS Program at DeAnza College and in Silicon Valley companies is a real opportunity. CompTechS allows students to get on-the-job training, stay updated and educated with advancements while still earning a degree or certificate. With the training and experience acquired through CompTechS, students achieve their career goals and education, while developing as a productive Silicon Valley IT (Information Technology) professional.

AN OPPORTUNITY TO LEARN
- Hardware & Software Installation
- Troubleshooting & Repair
- Software Application & Data Management
- Help writing a resume
- Interview skills

WHAT’S IN IT FOR YOU?
- Real work experience
- A reference for your resume
- Paid Internship opportunities in our CompTechS lab at De Anza and in Silicon Valley companies
- Flexibility to suit your schedule
- Gain confidence to secure employment in the IT field

HOW DO I QUALIFY AND GET MORE INFORMATION?
- You must be enrolled in a minimum of 6 units.
- Download and complete the 3 part application packet on our site:
  http://www.deanza.edu/oti/comptechs.html
- Set up an interview appointment.
EMPLOYMENT RESOURCES
A Full-Time Job is Just a Referral Away!

CET offers accelerated train to work courses in Culinary, Automotive, Early Childhood Education, Electrical, HVAC, Green Building Construction, Business Office Administration and Medical Assisting and Billing.

While the programs are tuition based, non-profit and status within the community allows for multiple sources of financial aid for CET students.

CET welcomes campus tours during business hours Monday – Friday 8:00 a.m. – 5:00 p.m.

WEBSITE: www.CETWEB.ORG

Santa Clara County’s Employment Connection Center is now hosting the EC Works Program! A newly developed expanded subsidized employment program that is designed to provide subsidized, Full and Part-Time employment opportunities for both Employers and CalWORKs participants.

EC WORKS – EXPANDED SUBSIDIZED EMPLOYMENT
For participating employers, subsidized employment offers minimum wage reimbursement for each CalWORKs participant that is employed by their company. Through the program, each employer will have the opportunity to hire from the Employment Connection’s pool of qualified candidates and receive reimbursement for a minimum of three months while they train their new hire for a potential permanent, unsubsidized job within their company.

CALWORKS CLIENTS
CalWORKs participants that would like to join the EC Works Program must be actively participating with Employment Services. Those interested in Full-Time Employment must possess recent work experience (employed at some point during the past two years) and able to work at least 30 hours per week. Part-Time employment is designed to serve CalWORKs participants that have little to no work experience/history or those engaged in an educational program. Participants must also be able to work at least 20 hours per week.
EMPLOYMENT RESOURCES
A Full-Time Job is Just a Referral Away!

www.ecstaffing.com
Employment Connection is a County of Santa Clara Social Services Agency CalWORKs employment program that provides resume & interview preparation, job placement and career counseling for current & former CalWORKs families.

CENTRAL / SAN JOSE
1879 Senter Road
San Jose, CA 95112
(408) 758-3797

NORTH COUNTY
1330 Middlefield Road
Mtn. View, CA 94043
(408) 758-2470

SOUTH COUNTY
379 Tomkins Court
Gilroy, CA 95020
(408) 758-3450

HOURS OF OPERATION
Monday – Friday
8:00 a.m. – 5:00 p.m.

LANGUAGES
English, Spanish & Vietnamese

The Santa Clara County CalWORKs Resource Guide can be found at the Employment Connection website:

www.work2future.biz
AMERICA’S JOB CENTER OF CALIFORNIA SM (AJCC)

SAN JOSE CENTER
1601 Foxworthy Ave.,
San Jose, CA 95118
(408) 794-1100

NORTH SAN JOSE JOB CENTER
1901 Zanker Road
San Jose, CA 95134
(408) 216-6200

GILROY CENTER
379 Tomkins Court
Gilroy, CA 95020
(408) 758-3477

HOURS OF OPERATION
Monday – Friday
8:00 a.m. to 5:00 p.m.

CENTER FOR TRAINING AND CAREERS (CTC)

PARTNER AFFILIATE CENTER
749 Story Road
San Jose, CA 95122
(408) 213-0961

MORGAN HILL SATELLITE
17666 Crest Avenue
Morgan Hill, CA 95037
(408) 776-8248

HOURS OF OPERATION
Monday – Friday
8:00 a.m. to 5:00 p.m.

www.novaworks.org
NOVA JOB CENTER
Career consultations, job search workshops, hands-on labs for job training, access to job postings, career assessments, ProveIt! skills assessments, recruitment events and ProMatch.

NOVA JOB CENTER
505 West Olive Ave.,
Suite 550
Sunnyvale, CA 94086
(408) 730-7232

HOURS OF OPERATION
Monday – Friday
8:00 a.m. – 5:00 p.m.

CENTER FOR TRAINING AND CAREERS (CTC)
PARTNER AFFILIATE CENTER

www.ctc-sj.org
749 Story Rd., Suite 10
San Jose, CA 95122
(408) 213-0961

GED PREP. CLASSES
M-F, 8:30 – 11:40 a.m.
M-TH, 12:15 – 3:30 p.m.

DAY EMPLOYMENT CENTER
Employment opportunities for those transitioning into the workforce or in need of immediate income.

HOURS OF OPERATION
Wednesday-Sunday
7:00 a.m. – 1:00 p.m.
**EMPLOYMENT RESOURCES**

**A Full-Time Job is Just a Referral Away!**

<table>
<thead>
<tr>
<th>JOB FAIRS</th>
<th>INTERNSHIPS</th>
<th>RESUMES</th>
<th>COMPUTERS</th>
<th>IMPROVE SKILLS</th>
<th>INTERVIEWING</th>
<th>WORKSHOPS</th>
<th>VIDEOS</th>
<th>CAREER COUNSELING</th>
<th>JOB POSTINGS</th>
<th>TRAINING PROGRAMS</th>
<th>EMPLOYMENT SERVICES</th>
<th>JOB PLACEMENT</th>
<th>AND MORE!!</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>INSTITUTE FOR CAREER DEVELOPMENT</strong></td>
<td><strong>GOODWILL INDUSTRIES</strong></td>
<td>Free services offered to eligible candidates including: Job training for school (postsecondary) with full counseling, job placement services, assessment, and job search preparation for people with disabilities and other special needs.</td>
<td>1080 N. Seventh St. San Jose, CA 95112 (408) 998-5774</td>
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<tr>
<td><strong>MISSION COLLEGE CAREER TRANSFER CENTER</strong></td>
<td><strong>NOVA CAREER CONNECTION CENTER NORTH VALLEY PRIVATE INDUSTRY COUNCIL</strong></td>
<td>Job Placement Center provides free services to students &amp; alumni including: job postings, job fairs, career counseling, interest testing, internships, and workshops on resumes, interviewing, job search, career library, videos, and EUREKA.</td>
<td>3000 Mission College, Mission College Career Center – RM E1-201 Santa Clara, CA 95054 (408) 855-5115</td>
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<tr>
<td><strong>NOVA YOUTH EMPLOYMENT OFFICE NORTH VALLEY PRIVATE INDUSTRY COUNCIL</strong></td>
<td><strong>PROJECT HIRED</strong></td>
<td>Free employment services to Santa Clara Valley youths ages 16–24 that includes <a href="mailto:Youth@novaworks.org">Youth@novaworks.org</a>, an on-line jobs database. Also, Workshops for summer employment, training, and education for employment tailored to youths without high school diplomas.</td>
<td>505 W. Olive Ave. Ste. 630 Sunnyvale, CA 94086 (408) 734-7232</td>
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<tr>
<td><strong>PROJECT HIRED</strong></td>
<td><strong>SAN JOSE STATE UNIVERSITY CAREER CENTER</strong></td>
<td>Nonprofit organization helps people with disabilities find jobs. Resource &amp; training center providing counseling, outreach, job placement, education of employers, and advocacy. Free if eligible.</td>
<td>1401 Parkmoor Ste. 125 San Jose, CA 95126 Voice/TDD: (408) 557-0880</td>
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<tr>
<td><strong>YWCA</strong></td>
<td><strong>EVERGREEN VALLEY COLLEGE</strong></td>
<td>Free job search, resume assistance, career counseling and skills, interviewing.</td>
<td>375 S. Third Street San Jose, CA 95112 (408) 295-4011 Ext. 200</td>
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<tr>
<td><strong>EVERGREEN VALLEY COLLEGE</strong></td>
<td><strong>WEST VALLEY COLLEGE CAREER PROGRAMS CENTER</strong></td>
<td>The CalWORKs Evergreen Valley College Program offers a variety of services and financial resources that can help cover educational and living expenses while taking classes. Services include: books and supplies for classes, child care, academic counseling, referrals to school services and community resources, career exploration, support, assistance and advocacy, job search and employment readiness.</td>
<td>14000 Fruitvale Ave., AAS 35 Saratoga, CA 95070 (408) 741-2098</td>
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</table>
## EDUCATION / TRAINING

Free or Low-Cost Classes, Get a Certificate, and/or Learn a New Skill!  
Onsite CalWORKs Representatives are Available to Help You!

<table>
<thead>
<tr>
<th>Location</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>EAST SIDE ADULT EDUCATION</strong></td>
<td><strong>Independence—Overfelt—Milpitas</strong></td>
</tr>
</tbody>
</table>
| **Location**                    | 625 Educational Park Drive  
San Jose, CA  95133  
(408) 928-9300                  |
| **Website**                     | http://adulteducation.esuhsd.org                                            |
| **Metropolitan Education District** | **Location**                    | 760 Hillsdale Avenue  
San Jose, CA 95136  
(408) 723-6400                  |
| **Website**                     | www.MetroED.net                                                             |
| **Campbell Adult and Community Education** | **Location**                    | 1224 Del Mar Avenue, Suite B  
San Jose, CA  95128  
(408) 626-3402                  |
| **Website**                     | www.cace.cuhsd.org                                                           |
| **Mountain View/ Los Altos Adult School** | **333 Moffett Blvd., Mt V, CA 94043**                                      |
| **Website**                     | www.mvla.net/MVLA_Adult_Education                                           |
| **Santa Clara Adult Education** | **1840 Benton St., S C, CA 95050**                                         |
| **Website**                     | www.santaclaradulted.org                                                    |
| **MVL A Adult School**          | **CAREER TRAINING AND EDUCATION**                                          |
| **Office Skills Training Program** | **Careers**                   | CalWORKs SiteRep:(408) 940-6029  |
| **Website**                     | www.mvla.net/MVLA_Adult_Education                                           |
| **San Jose Adult Education**    | **Special Programs**                                                        |
| **Career Training and Education** | **SPECIAL PROGRAMS**                                                        |
| **Family-Child Education Services** | **Skills**                   | CalWORKs SiteRep:(408) 940-6029  |
| **Website**                     | www.santaclaradulted.org                                                    |

**Earn Your GED/HISET and Take Your Test at**

**Silicon Valley Regional Testing Center**

(408) 723-4249

Sign up for testing at www.GED.org and www.HiSET.org

Complete your High School Diploma, take ESL Classes or improve your skills

Call (408) 723-6568

**Official GED and HISET Testing Center**

**Career Training and Education**

**Certification**

**Next Step Academy**

**CalWORKs Site Rep:**

(408) 940-6029

**Special Programs**

**Skills Plus** (for stroke victims)

**Other**

Enrichment Classes  
Fitness & Health  
Career & Technical Education  
ESL  
Parenting  
Adult Basic Education  
High School Equivalent
COMMUNITY COLLEGES
CALWORKS LIAISON SERVICES

Seven college sites offer CalWORKs clients, evening and weekend classes. The college goal is to help clients transition from gaining an education in an in-demand field, to finding and securing meaningful employment during the college experience.

Through funding from the County of Santa Clara, CalWORKs students receive: child care, transportation, book, supplies and other school related expenses.

ADULT EDUCATION
CALWORKS LIAISON SERVICES

Classes are held throughout the county at fourteen sites. These programs are primarily focused on adult literacy classes, ESL, GED, and high school diplomas. Classes are held throughout the day and evening.

Through funding from the County of Santa Clara, students receive; childcare, transportation, book, supplies and other school related expenses.

Onsite CalWORKs Representatives are Available to Help You!
COMMUNITY COLLEGES
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EDUCATION NEWS

EDUCATION / TRAINING
Free or Low-Cost Classes, Get a Certificate, and/or Learn a New Skill!

Community Colleges

<table>
<thead>
<tr>
<th>College</th>
<th>Contact</th>
<th>Phone Number</th>
<th>E-mail Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>DeAnza College</td>
<td>Sabrina Stewart</td>
<td>(408) 864-8360</td>
<td><a href="mailto:stewart.sabrina@fhda.edu">stewart.sabrina@fhda.edu</a></td>
</tr>
<tr>
<td>Foothill College *</td>
<td>Sofia Abad *</td>
<td>(650) 949-7465 *</td>
<td><a href="mailto:abad.sofia@fhda.edu">abad.sofia@fhda.edu</a> *</td>
</tr>
<tr>
<td>Mission College</td>
<td>Donna Hale</td>
<td>(408) 855-6226</td>
<td><a href="mailto:donna.hale@missioncollege.edu">donna.hale@missioncollege.edu</a></td>
</tr>
<tr>
<td>Evergreen College</td>
<td>Elizabeth Tyrrell</td>
<td>(408) 274-7900 x6509</td>
<td><a href="mailto:elizabeth.tyrrell@gavilan.edu">elizabeth.tyrrell@gavilan.edu</a></td>
</tr>
<tr>
<td>San Jose City College</td>
<td>Marilyn Brodie</td>
<td>(408) 298-2181 x3684</td>
<td><a href="mailto:marilyn.brodie@sjcc.edu">marilyn.brodie@sjcc.edu</a></td>
</tr>
<tr>
<td>West Valley College</td>
<td>Marta Mora-Evans</td>
<td>(408) 741-4007</td>
<td><a href="mailto:marta.moraevans@westvalley.edu">marta.moraevans@westvalley.edu</a></td>
</tr>
</tbody>
</table>

*On leave September 2017 – June 2018. Contact Sabrina Stewart at DeAnza College

Adult Education Centers

<table>
<thead>
<tr>
<th>Adult Ed</th>
<th>Contact</th>
<th>Phone Number</th>
<th>E-mail Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Campbell/Del Mar/Blackford (CACE)</td>
<td>Margarita Ortiz-Minett Lead/Intake</td>
<td>(408) 423-3540 X2617</td>
<td><a href="mailto:mrtiz@cuhsd.org">mrtiz@cuhsd.org</a></td>
</tr>
<tr>
<td>MetroED SVAE/SVCTE</td>
<td>Karen Enzensperger Program Lead</td>
<td>(408) 723-6592</td>
<td><a href="mailto:karene@metroed.net">karene@metroed.net</a></td>
</tr>
<tr>
<td>MetroED SVAE/SVCTE</td>
<td>Laura Washington Intake for MetroED</td>
<td>(408) 723-4270</td>
<td><a href="mailto:lauraw@metroed.net">lauraw@metroed.net</a></td>
</tr>
<tr>
<td>MetroED SVAE/SVCTE</td>
<td>Leyna Le Intake for MetroED</td>
<td>(408) 723-4279</td>
<td><a href="mailto:tile@metroed.net">tile@metroed.net</a></td>
</tr>
<tr>
<td>MetroED SVAE/SVCTE</td>
<td>Kelsey Johnson</td>
<td>(408) 723-4294</td>
<td><a href="mailto:kjohnson@metroed.net">kjohnson@metroed.net</a></td>
</tr>
<tr>
<td>MetroED Morgan Hill</td>
<td>Marie Watson Intake for Morgan Hill</td>
<td>(408) 201-6520 X43501</td>
<td><a href="mailto:watsonm@mhusd.org">watsonm@mhusd.org</a></td>
</tr>
<tr>
<td>STEPS Program SVAE/SVCTE</td>
<td>Diane Roca</td>
<td>(408) 758-3789</td>
<td><a href="mailto:diane.roca@metroed.net">diane.roca@metroed.net</a></td>
</tr>
<tr>
<td>Mountain View/ Los Altos (MVLA)</td>
<td>Jim Wong</td>
<td>(650) 940-6029</td>
<td><a href="mailto:jim.wong@mvla.net">jim.wong@mvla.net</a></td>
</tr>
<tr>
<td>Santa Clara Adult Education (SCAE)</td>
<td>Gilbert Seeegmiller</td>
<td>(408) 423-3540</td>
<td><a href="mailto:gilbert.seegmiller@mvla.net">gilbert.seegmiller@mvla.net</a></td>
</tr>
<tr>
<td>Sunnyvale / Cupertino Adult Education (FUHSD)</td>
<td>Gilbert Seeegmiller</td>
<td>(408) 522-2738</td>
<td><a href="mailto:gilbert.seegmiller@mvla.net">gilbert.seegmiller@mvla.net</a></td>
</tr>
<tr>
<td>East Side Union High School District Independence Adult Center (IAC)</td>
<td>Jean Archie</td>
<td>(408) 928-9363</td>
<td><a href="mailto:archie@esuhsd.org">archie@esuhsd.org</a></td>
</tr>
<tr>
<td>East Side Union High School District Independence Adult Center (IAC)</td>
<td>Lee See Loh</td>
<td>(408) 928-9361</td>
<td><a href="mailto:lohl@esuhsd.org">lohl@esuhsd.org</a></td>
</tr>
<tr>
<td>East Side Union High School District Independence Adult Center (IAC)</td>
<td>Minh Nguyen</td>
<td>(408) 254-8125</td>
<td><a href="mailto:nguyenmn@esuhsd.org">nguyenmn@esuhsd.org</a></td>
</tr>
<tr>
<td>East Side Adult Ed. Milpitas Adult Ed.</td>
<td>Minh Nguyen</td>
<td>(408) 254-8125</td>
<td><a href="mailto:nguyenmn@esuhsd.org">nguyenmn@esuhsd.org</a></td>
</tr>
</tbody>
</table>

Onsite CalWORKs Representatives are Available to Help You!
There are a number of short-term training programs that will prepare you to compete for positions that pay competitive living wages. In addition, they provide education to prepare you for high-skill, high-wage jobs in Silicon Valley's highest growth occupations.

There are four categories listed in the CalWORKs Educational and Training Matrix directory that offer educational courses: Colleges, Adult Ed, Community Based Organizations (CBOs) & “Other”

A website that provides links to multi-language information and resources for Santa Clara County immigrants, refugees, service providers and advocates, including:
- An interactive database with hundreds of ESL and Citizenship Classes available in Santa Clara County.
- A searchable database containing almost 1,000 links to immigrant related resources, research, news and information.
- A Community Events Calendar with posting of ethnic or immigration related events in Santa Clara County.

**CONTACT**
Francis Collins
Administrator@immigrantinfo.org

**WEBSITE**
www.Immigrantinfo.org

**HOURS**
24/7

### COMMUNITY COLLEGES
- DeAnza College [www.deanza.edu](http://www.deanza.edu)
- Occupational Training Institute (OTI) [www.deanza.edu/oti](http://www.deanza.edu/oti)
- Evergreen Valley College [www.evc.edu](http://www.evc.edu)
- Foothill College [www.foothill.edu](http://www.foothill.edu)
- Occupational Training Institute (OTI) [www.deanza.edu/oti](http://www.deanza.edu/oti)
- Gavilan College [www.gavilan.edu](http://www.gavilan.edu)
- Mission College [www.missioncollege.edu](http://www.missioncollege.edu)
- San Jose City College [www.sjcc.edu](http://www.sjcc.edu)
- West Valley College [www.westvalley.edu](http://www.westvalley.edu)

### ADULT EDUCATION
- Fremont/Cupertino/Sunnyvale [www.ace.fuhsd.org](http://www.ace.fuhsd.org)
- Metropolitan Education District: Metro Center & CCC [www.metroed.net](http://www.metroed.net)
- Morgan Hill [www.mhu.k12.ca.us](http://www.mhu.k12.ca.us)
- Milpitas [https://adulted.musd.org](https://adulted.musd.org)
- Mountain View / Los Altos [www.mvla.net/Home.aspx](http://www.mvla.net/Home.aspx)
- Santa Clara Adult Education [www.santaclaaraudulted.org](http://www.santaclaaraudulted.org)

### COMMUNITY BASED ORGANIZATIONS (CBOS)
These are nonprofit organizations that provide short-term (4-6 months) vocational training classes. Most classes are held during the day.

- Catholic Charities of Santa Clara County [www.catholiccharities.scc.org](http://www.catholiccharities.scc.org)
- Center for Employment & Training (CET) [www.cetweb.org](http://www.cetweb.org)
- Choices for Children [www.choices4children.org](http://www.choices4children.org)
- Center for Training & Caregivers (CTC) [www.ctcsj.org](http://www.ctcsj.org)
- ICD/Goodwill of Silicon Valley [www.goodwillsv.org](http://www.goodwillsv.org)

### OTHER
These are agencies that have educational programs which can be approved as Self-Initiated Programs (SIPs).

- NOVA Workforce Board [www.novawork.org](http://www.novawork.org)
- America’s Job Center of California (AJCC) [www.work2future.biz www.work2futurefoundation.org](http://www.work2future.biz www.work2futurefoundation.org)
- Computer Academy of San Jose [sanjosecomputeracademy.com](http://sanjosecomputeracademy.com)

The chart below shows that taking any class or completing basic training may result in a better job and better pay.

**Unemployment rates and earnings by educational attainment, 2016**

<table>
<thead>
<tr>
<th>Education Level</th>
<th>Unemployment Rate (%)</th>
<th>Median Weekly Earnings ($)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bachelor's degree</td>
<td>2.7</td>
<td>1,380</td>
</tr>
<tr>
<td>Associate's degree</td>
<td>3.6</td>
<td>1,156</td>
</tr>
<tr>
<td>Some college, no degree</td>
<td>4.4</td>
<td>756</td>
</tr>
<tr>
<td>High school diploma</td>
<td>5.2</td>
<td>692</td>
</tr>
<tr>
<td>Less than a high school diploma</td>
<td>7.4</td>
<td>504</td>
</tr>
<tr>
<td>Doctoral degree</td>
<td>1.6</td>
<td>1,664</td>
</tr>
<tr>
<td>Professional degree</td>
<td>1.6</td>
<td>1,745</td>
</tr>
</tbody>
</table>

Find the CalWORKs Resource Guide on Line at: